March 2016 Overview -

March leadership truism: Life is an adventure, with unpredictability, danger and immensely high stakes. This is at the forefront of my thoughts, as LFRA is experiencing many difficult, life threatening illnesses of our immediate family members (moms, dads, sons, daughters, etc.).

As we share this monthly report information, I felt compelled, to talk a bit about our most valuable resource...our people. Over the course of the last two months, more than just a few LFRA family members have, or are, going through the biggest battle of their lives, cancer, brain tumors, etc. I won’t go into detail, but would only ask that you keep them all in your thoughts and prayers. It has been difficult and sobering, reminding us of the fragility of life. With that, we will “keep moving forward”, no matter what.

Highlights of the March report include; Training Center Annexation; Training Center Master Plan; Rossum Drive update; LFRA Administrative items; Badge pinning ceremony; Elks Firefighter of the year.

Training Center Annexation -

The annexation of the Training Center property has made it through unanimous approval by the Planning Commission and now on to the special review process. Little by little, we are getting there. Sam Eliason, with United Civil Services is working in conjunction with Ken Cooer (Facilities Management), and Bob Paulson (Acting Development Services Director) to make it all come together.

Training Center Master Plan/Design -

As previously reported, we had our first “kickoff” meeting with Belford-Watkins Architects, and have now concluded two important planning sessions with a special consultant that is working with our group to design the burn prop tower. We are starting to get a good grasp of not only the new ideas we hope to incorporate at the Training Center, but also how we hope to rearrange many of the current structures/props. It’s exciting to see it take shape...stay tuned.

Rossum Drive property sale –

City Council passed (unanimously) the ordinance to allow for the sale of the Rossum Drive property. The sale closed officially on March 18th, with the funds going back to their point of origin - Fire Capital Expansion Fee (CEF) fund. Excellent!
As usual, much is happening on the administrative front. Renee Wheeler and Cheryl Cabaruvias are working on the LFRA Annual Report. Renee facilitated the much needed Carryover Appropriation approved by the LFRA Board and governing partners. Additionally, as we continue in the maturation process, we will be researching the best options for the transition of equipment and real property over to the Authority. We will also be taking over purchasing duties that were historically handled by City of Loveland Finance – again, part of the on-going normal maturation process.

We are continuing to work on the upgrade of the Telestaff (shift scheduling and time sheet management software) conversion to web-based version to allow more efficient access on mobile devices.

Of important note; Renee was successful in writing a grant to replace all the bunker gear for the Big Thompson Canyon department members. We received a grant for $28,134 from the Colorado Division of Fire Prevention and Control and will match those funds with $23,620 from the LFRA budget to allow for the purchase of 18 new sets of gear – awesome job, Renee!

Business Analyst, Cheryl Cabaruvias attended training for the accreditation program related to the overview of the program and implementation strategies for organizational development while conducting the self-assessment and establishing the standards of cover document that is used to evaluate the community risk factors and effective response within the community. She also attended a Government Finance Officers Association Budget presentation class.

Swearing-in/Badge Pinning Ceremony –

On March 29th, at 5:00 PM, LFRA will conduct a badge pinning/swearing-in ceremony at the Police Courts Institute. This is an exciting time for LFRA, and we hope to see you all there! Those being pinned and/or sworn-in that evening include:

- Engineers: Adam Baukol, Mark Hernandez, Chris Smith
- Firefighters: Alex Chapin, Paul Duran, Samuel Leighton, Traver Heckman, Devon Laughlin.
- Part-Time Firefighters: Nate Unruh, Andrew Sharpe, Jon Pointer, Shelby Baker, Cole Stephenson

A mentioned previously, we will promote and hire individuals with these qualities;

- **A Warrior Spirit** – Thinking aggressively; intelligence and technology; facing fears, drive to get the job done no matter the cost; skill mastery
- **A Servant Heart** – Compassion; Integration of head and heart; outside the box; not in it for personal gain; humility. Largeness of spirit – bigness of heart.
- **Emotional Intelligence** – Self-awareness; Self-regulation; Motivation; Empathy; Social skills/team player
- **A Fun-Loving Attitude** - Approachable; glass half-full; love for the job; you want to be here.

Important to note; we will embrace the vision of looking at individuals we hire and promote, as the “future” of this great department. Again, this is not a new concept necessarily, but one that must be at the forefront, to maintain an excellent, ethical, enduring organization.

**Elks Firefighter of the Year award -**
On March 20, the Loveland Elks Lodge held their annual awards ceremony. For many years they have seen fit to recognize public safety officials (Law, EMS and Fire) during this event. This year, Engineer Ty Drage received the Elks Firefighter of the Year award. Of course, anyone who knows Ty would see this as an obvious choice and one that is well deserved. Below, I have included the nomination recognition that was written for Ty (and a picture). As you will see, he is an enormously productive LFRA employee and an invaluable asset to the organization. Way to go Ty...congratulations!!

Engineer Tyler Drage

Engineer Drage is currently assigned to LFRA’s Community Safety Division, functioning in the roles of Accreditation Technician and Lead Fire Investigator. Tyler is recognized for his ability to compile and analyze research and data, which is essential in the accreditation process. His work in this area is impacting our future operational growth plans and resource development. He has authored the almost 200 page LFRA Standards of Cover document that provides an in-depth look at the LFRA response model compared to the community’s service needs. Completing this document is a huge step in completing the accreditation process for LFRA.

As the Lead Fire Investigator for LFRA, he is called upon to support the on-duty shift investigators with more complex investigations. Tyler has also been specifically requested by surrounding fire departments for his investigation expertise. Tyler has developed the training curriculum that is used to provide the base investigation training to our new shift investigators. His law enforcement background brings an enhanced knowledge of evidence collection, witness interviewing and legal documentation into the training curriculum.

Engineer Drage took on an additional assignment in late 2014 that carried in early 2016, he was assigned as the liaison for the Insurance Service Office (ISO) evaluation that LFRA completed in 2015. This evaluation of LFRA helps set the insurance rates that our citizens pay for their homes and businesses, the evaluation not only evaluates fire response, but also fire prevention, the 911 dispatch center and our water providers. Tyler did an outstanding job of collecting the required information in preparation for the evaluation. He worked tirelessly with the ISO consultant and evaluator to ensure that we received all possible points. Tyler’s work has helped showcase the improvements in fire rescue services in Loveland, leading to a much improved ISO rating.

Every day Tyler displays the LFRA values, the 3Cs – Commitment, Compassion and Courage as well as fulfilling the LFRA mission of the 4Rs – Response, Readiness, Resources and Relationships.

Elks Lodge EMS, Citizen, Police and Firefighter of the Year Awards

LFRA Ty Drage – far right
March 2016

RESPONSE

- On the 26th of February Engine 1, Tender 5 and Battalion 1 assisted the Berthoud Fire District with a structure fire on Weld County Road 46. The house was fully involved in fire upon the arrival of the first Berthoud Fire Unit.
- Engine 3, Engine 8, Rescue 6, Ladder 7 and Battalion 1 responded to an apartment fire in Estes Park on March 4th. Crews worked for several hours with firefighters from Estes Valley, Allenspark, Glen Haven and Pinewood Springs to bring the fire under control.
- A residential fire was reported on the evening of March 12th at 76 River Fork Road in Drake. Crews arrived on scene to find a fully involved house with fire extending to the church next door and the trees. Limited water supply made the initial attack very difficult, however crews were able to save the church and stop the spread of the wildland fire. The Estes Valley Fire District and Glen Haven Fire Department provided water tenders and personnel to supplement LFRA’s response.
- Crews responded to the 25/34 area for an outside fire that was threatening the Clear View Health Center, the fire was quickly controlled by the initial responding company, Tower 6. The building was checked for fire extension, smoke and air quality before units cleared scene.
- Engine 5 was the first to arrive on scene of a multi-family structure fire on Mulberry Drive on the 15th of March. The fire was located in the center of the four-plex on the rear porch, the fire had extended to the second floor and attic space. Crews were able to control the fire quickly with three attack hoselines.
- Crews responded to 95 incidents during a twenty four hour period during the spring 2016 blizzard. The incidents ranged from downed power lines to technical rescue situations.

READINESS

- March training focus – rural water supply and wildland shelter deployments
- Lieutenant Bryan Clark conducted a three day Blue Card Command Certification class, the class had students from LFRA, Berthoud Fire District and Estes Valley Fire District.

RESOURCES

- The Training Battalion completed Part-Time Firefighter, Full-Time Firefighter and Engineer Academies for the recently promoted personnel.

RELATIONSHIPS

- Rescue 2 Crews trained with the Northern Colorado Bomb Squad on confined space entry operations.
- Crews rotated to the Budweiser Event Center for Rescue Task Force training with the Larimer County Sheriff's Office Deputies.
- LFRA hosted the Colorado Fire Training Officers Association meeting, nearly 60 training officers from around the state attended the meeting.
Estes Park Apartment Fire

River Fork Drive Structure Fire

Clear View Dumpster Fire w/ Damage to the Structure

Multi-Family Structure Fire on Mulberry Drive
Update/Overview of CSD, Special Events (Ned):

- Working with Parks on the annual 4th of July Fireworks show – Larry Darrington owner and operator of Angel Light Pyrotechnics. Securing the vendors for security, fencing and lighting are in process.
- Review of existing pub-ed programs and delivery with Captain Mialy and PAO Pringle- creating a new direction and identifying roles and responsibilities with emergency response partners. Discussions with American Red Cross, LETA and TVEMS are in process to create multi-discipline approach sharing our community outreach. The next step is meeting with R2J to explore if approach will work for scheduling. The completion of a report from IT and Engineer Hill defining what trends and repetitive fire problems are found in the LFRA has been completed with data comparison to the pub-ed assessment underway.
- Meeting with Firehouse Storage and a separate meeting with Larimer County Planning and Building to discuss the issues at the site. Firehouse Storage needs to complete a site plan with Planning/Zoning and obtain Building prior to our ability to work with the property owner.
- DRT; Empowerment committee;
  - Discussion with Legal and mid-managers to determine how and when code compliance must be used and where does the accountability rest when reviewers “bend” code interpretation.
  - Discussion on the escalation process and appealing decisions by applicants. More work on the process is yet to be defined.
  - Create clear expectations how the DRT operates – empowering reviewers to make decisions and offer alternatives within the scope of their job duties.
  - Gain upper management support and educate decision makers how the development review process functions.

Significant Building Plan Reviews, and Inspections (Carie, Ingrid and Allen):

City Building/Fire project review:
- Hope Springs Church - They are currently in Pulliam building, but will need to pretty quickly get into their building at 1020 South Lincoln Ave. The corrections required are to meet very basic building/fire code requirements. Building and Fire told Owner that efforts will be made to clear other projects ahead of this quickly so that we can maybe expedite this one.
- A&E tires - need immediate place to run business with 8 outdoor Conex storage units, outdoor tire storage, recycled tire storage, and indoor tire installation. They were looking to use a bay in the Aims Ntl Leasing building, and two of their offices (4436 Ward Ave). Fire checked with other divisions as to whether the use is allowed per them, which it is. Per fire, we outlined a list of requirements for separations from property lines, between containers, allowed heights of tire piles, in door storage limitations, etc. and provided Aims Mgt. and A&E Owner w/ the guidelines. I have not heard back as to whether A&E will continue to pursue sharing the building/property.
- ATV – they are currently seeking bids for a sprinkler system for the basement, and will seek grants for assistance in funding. They are currently permitted to use the building, however per the permit conditions, only two of the basement rooms may be used, and only for non-combustible storage. ATV would like to make use of the entire basement for their program needs, and therefore will need to add a sprinkler system. Since the beginning of the project, LFRA has encouraged them to consider providing fire sprinkler system for the entire building, but understands their financial hardship.
- LFRA has met with bldg. permit technician staff to help train on fire code vs. building code, and has met with CBO and staff to establish what the policy will be for minimum requirements for check-in
and submittal for building permits. The decisions were based on industry standard, consistency w/ other jurisdictions, and per state statutes.

Johnstown & County project review:
- Firehouse Storage - In process with County Building & Planning to develop emergency access requirement.
- Collinswood Designs – In process of working through the Larimer County Building Dept. and LFRA to meet wood working and spray booth requirements.
- 1507 S. Lincoln Ave - submitted a “no work-change of use” permit application. The building was originally approved for storage, and has over the years become auto repair, wholesale tire sales, office for U-Haul rental, etc. Ingrid and Allen inspected the building with Larimer County Code compliance Officer, Tony Brooks, to better ascertain the current uses, due to the permit drawing information being minimal. (Architect John Freeman, Owner Troy Axelson). LFRA will confer with the Larimer County Building Dept. to establish some minimal requirements for the current use to remain.

Emergency Management:

Significant events:
The department-level interviews for the Mitigation Master Plan were completed this month. There will be 2 steering committee meetings in April and May. The draft document will be reviewed by M-Team and then go out for public comment.

An RFP was posted for hiring a contractor to write a Disaster Recovery Plan and closes on March 31st. A review team is currently being recruited.

The W&P Department has decided to move forward with a formal request to install the Chilson generator at the Service Center. OEM is working closely with their staff to compile a new application and all of the supporting documentation that is due on April 1, 2016.

PAO Pringle was accepted in the State’s Emergency Management 101 Academy. The academy will run from May 2016 to November 2016 at the Division of Homeland Security and Emergency Management, located at 9195 East Mineral Avenue in Centennial, CO. Scott is committed to this program that will greatly enhance his EM-related expertise and CSD’s ability to serve our customers.

Flood Recovery
- Attended on-going city recovery planning meetings

Operations and Maintenance
- The EOC was moved back into its original space at the FAB
- Lt. Willson was tasked with finalizing the IGA for maintenance on the emergency flashing signs and a punch list of items for the MCV.
- Set up WebEOC account for Pringle
- Purchased a test satellite phone
- Collaborated with IT Dept for installation of digital matrix in EOC
- Worked with Chief Cerovski to get ARES members their own LFRA email addresses

Planning and Documentation
- Facilitated department-level interviews with the contractor for the Mitigation Master Plan
- Worked on EMPG interpretation document for submission to DHSEM-FM
- Met with Capt. Gilbert and TDR ref: I25 re-routing
- Met with state contractors ref: I25 re-routing
- Attended interview meeting w/Mr. Cahill for the Mitigation Master Plan
- Facilitated a winter storm conference call
- Worked w/Bonnie to collect requested documents for MMP
- Facilitation of IGA finalization for Hazmat calls in the county
- Facilitating a CRRF plan review with Capt. Caromsino
- COOP narrative portion under revision; will go out for another comment period

Emergency Preparedness Relationships
- Met with Mr. Kolb regarding LFRA Infection Control Program
- Attended LEPC meeting
- Met with PIOs ref: ESF 15 document ESF 15, JIS/JIC emergency comms. plans in draft
- Set up meeting to discuss operations during dignitary visits
- Reviewed HVA and provided feedback for MCR

Grants
- Worked with Cheryl to document all past grant-related transactions and revised EMPG Q4 report
- Worked on HMPG for change of scope of work (Chilson site to Service Center site)

Training and Public Outreach
- Met with ARES and Chief Cerovski for ARES support of KTF week
- Met with Jason of ARC ref: outreach, pub ed, and BCOOP
- Provided OEM intro class to new FFs

Training Received
- Attended the state OEM conference with Pringle
- Attended Everbridge user training given by LETA
- Attended course at ICC on planning for the low frequency, high impact events
- Attended Innoprise training

Exercises
- Facilitated planning meeting with Valerio and Pringle for Airport Exercise
- Participated in pneumonic plague full scale exercise with LCDHE and partners

Other
- Participated on Engineer promotional interview panel

EMPG Grant-Required Work Plan Items
- EMF 1 - 
- EMF 2 – Completed EMAP assessment in MN
- EMF 3 - Local THIRA from HMP completed as part of HMP update; in processes of finalization
- EMF 4 - Multiple mitigation planning meetings held as part of the Mitigation Master Plan project
- EMF 5 – COOP under additional revision
- EMF 6 - Attended Flood recovery meetings
- EMF 7 – On-going implementation of training as outlined in the 2016 TEP
- EMF 7 – NIMS training on-going; current city-wide compliance is 83%
- EMF 8 - On-going implementation of exercise as outlined in the 2016 TEP
- EMF 8 - Participated in Evans full-scale EOC exercise
- EMF 9 –
- EMF 10 – Comms. equipment interoperability tests conducted by ARES
- EMF 11 - Draft COOP under narrative revision; will go back out for review and comments
- EMF 12 -
- EMF 13 – Pending. WebEOC resource database not yet updated
- EMF 14 -
- EMF 15 – Draft ESF 15, JIS/JIC emergency communications plans nearly completed

PIO, Website & Public Education (Scott):
- 9 New business and school inspections (4 city / 5 rural)
- 6 School and business re-inspections (3 city / 3 rural)
- 3 Car seat inspections
- 2 Knox box updates for businesses
- 2 Youth firesetter family intervention sessions
- Research and meetings for proposed LFRA website
- Multi-jurisdiction emergency management exercise planning meeting in Cheyenne
- Emergency planning meeting with staff members at Sugar Valley Estates Senior Living Center
- Mitigation Strategy planning meeting
- CSD staff meetings
- LFRA website updates
- LFRA social media updates
- PIO information releases and media contacts for several incident responses
- CCD event planning meeting
- Training:
  - 6 hours – FEMA IS 230.d Fundamentals of Emergency Management
  - 5 hours – FEMA IS 235.c Emergency Planning
  - 2 hours – FEMA IS 240.b Leadership and Influence
  - 2 hours – FEMA IS 241.b Decision Making and Problem Solving
  - 5 hours – FEMA IS 242.b Effective Communication
  - 3 hours – FEMA IS 244.b Developing and Managing Volunteers
  - 1 hour – FEMA IS 546.a Continuity of Operations Planning Awareness
  - 8 hours – Homemade Explosives Awareness (hosted by Greeley PD)
  - 2 hours – EMS Trauma Assessment and Treatment

Accreditation, Fracking, Inspections, Investigations (Ty):
Accreditation:
- Worked with Cheryl and Roy on monthly report for incident frequency and response performance
- Developed explanatory materials for Board re time calculations
- Assigned to fire service accreditation peer team for Morrisville (NC) Fire Rescue Department (Site visit scheduled for 4/18 - 4/21)
- Working to address late report issues
- Complete month-end incident frequency/response performance for TVEMS calls
- Complete month-end incident frequency/response performance for BTCVFD calls
- Build fire history research project for Ron Hill
- Working with Roy re loss/save reporting procedures

Inspections:
- General - 3
- HazMat - 6
- Working with Larimer County Code Compliance re non-permitted CNG refueling center
- Assisted FIT2 with inspection and hazmat permit follow-up issues
- Worked with petroleum provider re non-permitted above-ground storage tank
- Updated flammable liquid storage tank requirements information packet
- Updated open burning regulations information packet
- Assist IME with code requirements for tire storage submittal

Reviewed and issued 24 burn permits
- Assisted 2 walk-in customers with applying for new burn permits
- Follow-up on 2 burn permit violation reports

Assist Operations:
- 2/26: Respond to 1131 East Broadmoor Dr re power lines down call per E5 request
- 2/25: Acting Lt on E6 (0830-1400 hrs)
- 2/28: Acting Lt on E1 (0730-1530 hrs)
- 2/28: D/O on E5 (1945-0730 hrs)
- 3/3: Respond to juvenile arson @ SW 2nd St
- 3/11: Vehicle fire @ 5115 Thistle Pl

Training: 62 hrs
- Provided train the trainer session for SafeKids Strap & Snap program
- NFPA 25 updates course
- Completed all wildland redcard refresher courses
- Attended CPSE peer assessor continuing education courses
- ICC Conference - Distilleries and Marijuana Production Facilities
- TacFire 3-team training with FCPD and LCSO
- EMS continuing ed class
- Assisted with instruction of FRFC fire behavior class
- Attended 4-day CPSE Excellence Conference

Available on the TeleStaff picklist for:
- 2nd half - 10 days
- Full shift - 2 days
@CityofLoveland @9NEWS
Loveland firefighter helps homeless man move shopping cart.
LFRA,

Another outstanding example of your professional service to our citizens through performing the 4Rs with Commitment, Compassion and Courage! See the attached photo.

Thank you for the service that you provide!

REduced speed

County Road 11C west of Boyd Lake was 55, 40 and 35 mile an hour. Why has the section suddenly been reduced to only 25? Is it to raise money for the ambushing sheriff’s department?

HELPFUL FIREMEN

Thank you to the three wonderful Loveland firemen that came to my house in the middle of the night when my CO2 alarm went off. They thoroughly checked and made me feel safe.

SCAM ALERT

I received a phone call today from a young man. He said “Hello, Grandma. I’m in Las Vegas.” I said, “I can’t recognize the voice. Which grandson am I talking to.” He came back with, “Your favorite.” I was really alert at this time and said “Chris, that doesn’t sound like you.” Bang, the phone was hung up. So be alert folks. There’s somebody out there trying to pull a trick on you to get you to send money to an address in Las Vegas.

REFUGEES AT THE VATICAN

Greg Ward
Division Chief – Operations
Loveland Fire Rescue Authority

970-962-2806 - office
970-962-4761 - cell
www.cityofloveland.org
https://twitter.com/LovelandFRA
Wow!

Sent from my iPhone

Begin forwarded message:

From: G Solt <gss888@hotmail.com>
Date: March 24, 2016 at 7:42:25 PM MDT
To: "mark.miller@lfra.org" <mark.miller@lfra.org>
Subject: Thank you

Dear Chief Miller,

The Denver news ended tonight with members of the Loveland Fire Dept. assisting a homeless man. He was trying to push a cart in the snow and slush. This week especially, between the Brussels' attacks and the ongoing political fiasco, is was so heartening to see, that it was very much appreciated & the lift we so badly need.

But truth be told, I have to admit that I have a bias favoring fire personnel. Eleven years ago in Falcon/El Paso County, in mid-July, as a distance cyclist, I'd started a ride a few miles from my house when I was hit at high speed by a kid in an SUV who'd run a stop. I'm small and was thrown into his windshield, run over and dragged to the other side of the highway. Several volunteer fire depts. received the call and I owe them my life. With massive injuries I was also lucky to have an ED RN on duty that night who'd just returned from Iraq. No one expected me to live and it has been a long haul, although to see me now, you can't visibly tell the extent of the injuries.

By training/education, I'm an RD (Registered Dietitian) and I wanted to somehow give back, so in 2009 I started taking the FEMA/DHS courses & training to become an active member with Larimer County's MRC/CVM, CO Vet MRC and Weld County's CART team. I've often had training with fire, EMTs and vets, so it's been great to meet everyone in non-emergency situations. I've deployed for the fires, floods & with disease outbreaks to rescue & care for people and animals. But working with the fire and EMTs has been especially rewarding. I can't tell you how heartening it is to repeatedly witness fire personnel run to help others in need, especially animals. It's absolutely true that when others are running out, fire
depts. are running in.

Please thank all of your men and women for all that they do, including your support staff.

Best,

Gail Solt
533 Mariana Pointe Drive  
Loveland, CO 80537  
March 2, 2016

Fire Department  
City of Loveland  
410 E. 5th Street  
Loveland, CO 80537

We want to express our appreciation for the services provided by the Fire Department yesterday in changing out the batteries in two very high, hard to reach smoke alarms in our new home.

Within ten minutes of our phone call to the Fire Department, a fire truck was dispatched and arrived at our home. All three crew members, Alex, Kurt, and Dave (Captain) were courteous and professional. They did an excellent job and were gone within 15 minutes.

We hope you will continue to provide this valuable service in the future. Please accept our small donation towards replacing any of your supplies.

Sincerely,

Harry Ford

Miriam Ford
March 26, 2016

To all Concerned:

Please bring this message to the attention of the Ambulance and Fire Truck crew that responded to the emergency call at 4:425 Chateau Dr., Loteland, at approx. 11:45am on Wednesday, March 23, 2016. This call was in response to a woman who had fallen on the ice.

To the crews:

God blesses those who give of themselves. May He reward you for being so kind.

My husband and I wanted to thank you for your professionalism and compassion shown to me in our time of need. Also, your kindness in removing the snow from the walkway and driveway before leaving is greatly appreciated.

Frank and Margaret Emmrich