November 2016 Overview -

November leadership truism: “People will forget what you said, people will forget what you did, but people will never forget how you made them feel”.

Highlights of the November report include: LFRA Administrative items; Fire station 7/10; Capital Projects Funding Committee; Merlin Green Memorial; Ty Drage recognition.

Administrative Matters -

Renee Wheeler and our admin team, have worked hard to complete the transition from the City’s health benefits program to the new health insurance carrier – Colorado Employer Benefit Trust (CEBT). It has been a tremendous amount of work with many moving pieces, but we are done! Administrative items/projects include:

- Related to insurance: setting up accounts with all benefit providers (CEBT, Short and Long Term Disability, Flex Account Administration); setting up accounting structure; supplemental appropriation; open enrollment meetings; and securing all members forms
- 4th Amendment and equipment/property transition work. On December 6th we will present the 4th amendment to City Council, which is the culmination of nine – ten months of work, involving many City Stakeholders. The Rural District will consider the item on December 7th and then it will go once again to the LFRA Board for final approval on December 14th.
- Purchasing authorizations for the 2017 apparatus purchases
- Recruitment processes (Acting Captain, Acting Lt, firefighters, HR Manager)

Future Fire Stations; 7 and 10 -

In conjunction with the LFRA Strategic Plan, we have identified an ideal piece of land for future fire station 7, in the rural area of LFRA’s jurisdiction, west of Loveland. We received preliminary approval from the LFRA Board to purchase the property. We hope to have the contract formalized in December and then will proceed with the process of working with Larimer County on subdividing the property, and ultimately approval from the County to build a fire station. We are excited to get the project moving!

Regarding fire station 10, it is in the Strategic Plan for 2023, but that is a moving target that will depend on growth, funding, etc. We are strategizing next steps and will present a station location analysis to the LFRA Board on December 14th. While no specific piece of property has been identified, we are looking at three conceptual sites in the Centerra area, 25/34 area, and Hwy 402/I-25 areas. The station analysis will help us in identifying best location based on response, future growth, call load, and proximity to other mutual-aid/auto-aid fire stations.

Capital Projects Funding Committee –
A funding committee, made up of individuals from the City’s finance department, the executive fiscal advisor, City Attorney’s office, Rural District and LFRA officials, have been meeting to strategize options for funding future capital projects for LFRA. Although discussions have been mainly conceptual, we are getting closer to developing a long term plan for funding new fire stations, and other growth related projects. Over the next couple of months we hope to identify specific action items, and will share these objectives with the organization as we know more.

**Merlin Green Memorial**

As most of you know, former LFRA Division Chief, Merlin Green passed away on Thanksgiving Day, after a lengthy battle with cancer. Merlin started his career with Loveland Fire in 1983 as a Volunteer firefighter and was hired as a full-time Engineer in 1985. Due to his incredible initiative and high energy, coupled with his passion for the fire service, he quickly rose through the ranks, holding positions of Lieutenant, Captain, Battalion Chief, and ultimately Division Chief of the Community Safety Division, serving over **30 years** with the organization. His contributions to the organization are significant, but in essence, he held true to the mission of **Commitment, Compassion and Courage** for LFRA. He will be missed dearly as a true brother and friend. Merlin’s memorial service will be held December 7, 2016, 10:30 AM, at the First Christian Church in Loveland. **Godspeed my friend.**

**Lieutenant Ty Drage recognition –**

Once again, LFRA members seem to come through, even at 30,000 ft! Please see the e-mail I received below, from LPD Officer Justin Lorenzen, regarding Lieutenant Drage. Needless to say, we are quite proud, but certainly not surprised by his actions. **Nice work, Ty!**

I wanted to take a moment and extend a personal thank you to Lt. Drage. On November 4, 2016 my family was on a flight from Denver to Omaha to attend a wedding. As for most people, the thought of traveling is stressful enough without adding any unknowns. On this particular day my family was going to be faced with the unknown. Traveling on this day was my mother-in-law, my grandmother, my sister-in-law and my young niece. At a point during the flight, my mother-in-law became concerned for my grandmother as she was unresponsive and appeared to be in a comatose state. To put it in her own her words they thought they had lost grandma. The flight crew made an announcement asking for anyone with medical experience to assist. Lieutenant Drage, without hesitation, acknowledged that he could assist. Thankfully everything turned out well, and as of today there are no medical concerns for my grandmother.

First off, on behalf of the family and myself, I would appreciate you extending our heartfelt gratitude to Lt. Drage. Often times in these professions we don’t necessarily feel that we are doing anything above and beyond what we are called to do. However, in this particular situation it was not so much his training that was appreciated, as much as it was his demeanor and compassion for the situation. My family, that was traveling on this day, would be the first to tell you that handling stressful events like this one is not something that they excel in. Lt. Drage’s ability to meet the medical needs of my grandmother, while keeping everyone calm was greatly appreciated. Especially taking into account the overall environment.

I have had the privilege of knowing Lt. Drage over my 9 years of working here, and I can envision that amount of professionalism he displayed on that day. I am thankful that out of all the people that were on the plane he was there to assist my family.

Please make sure Lt. Drage gets a letter of appreciation for stepping into a stressful situation without hesitation and providing assistance to my family.

Thank you, Justin Lorenzen

Thanks for the support…it’s an honor serving you all.
RESPONSE

- **11/08/16** – Crews responded to a residential structure fire on East 9th Street, the fire was quickly contained to the attic and a wall by the initial arriving companies.
- **11/9/16** – Crews responded with Berthoud Fire with a detached garage fire on South County Road 31. LFRA personnel assisted with fire attack, water supply, fire investigation and incident command.
- **11/16/16** – Battalion 1 and Engine 266 assisted Front Range Fire with controlling a wildland fire east of the town of Milliken. Front Range Fire’s resources were stretched very thin due to two significant wildland fires at the same time. LFRA was one of several mutual aid agencies provided assistance.
- **11/19/16** – A first alarm assignment was dispatched to Caroline Court for a working residential structure fire. The fire significantly damaged the residence and an added on garage.
- **11/22/16** – Engine 6, Tender 5 and Battalion 1 assisted Berthoud Fire with a large hay truck and grass fire on I-25 at the Berthoud Exit.

READINESS

- Crews completed hands on low angle (off the side of a road) rope rescue training in November.
- An updated firefighter mayday procedure was trained on using the Blue Card Command System fireground simulations. Further hands on training will occur in December.
- Eight Lieutenants completed a week-long Paul Callan Leadership Program. This was the second year for this program, all LFRA Lieutenants have now completed the course.

RESOURCES

- Due to a couple upcoming long term vacancies at the lieutenant rank, a captain promotional process was completed. Several outstanding candidates competed for two acting lieutenant positions, which will be assigned in December for five to six months.
- The new Engine 3 is in its final stages of construction at SVI Trucks in Fort Collins, the engine should be delivered in late December.

RELATIONSHIPS

- Aims Community College Fire Academy, Front Range Fire Consortium, Larimer County Sheriff’s Office, Thompson Valley EMS and SVI Trucks utilized the Training Center in the month of November.
- LFRA, Berthoud Fire and Lyons Fire meet with the Northern Colorado Water Conservancy District regarding response jurisdiction and access to the Chimney Hollow project.
- A Blue Card Certification Course was held at the LFRA Command Training Center for the Adams County Fire Department.
Update/overview of CSD, Special Events (Ned):

- Evaluations for 2016 completed.
- Walkthrough and needs of the Pulliam Building completed with City Dept.’s. Significant problems with the building for code compliance will be challenging for all involved.
- Review of the Sylmar and Sunset access issues requested by home owner.
- Discussions with Captain and Lieutenant Candidates about process and future professional growth.
- Mapping project for east fire station.
- Work on the Pence rally at the Ranch to meet occupancy requirements.

Significant Building Plan Reviews, and Inspections (Carie, Ingrid and Allen):

City Building/Fire project review:

- Carie is working with Ops to provide radio capability in big structures with BDA systems.
- Origins Wine Bar – issues cooking in the facility without a hood system – Building and County Health are also working with the owner to find resolution.
- Review and ongoing issues with Resurrection Church addition – work with Building and owner / contractor to find solutions as problems have arisen.
- Abundant Life Church problems with fire code compliance seem to be resolved and C.O. authorized.
- Problems with Metrolux due to the contractor not obtaining equipment on time and inability to be prepared prior to Thanksgiving.

Johnstown, County project review:

- Firehouse Storage – Issues with Firehouse storage site plan seem to be resolved – the remaining problems appear to be with the County regarding fees and fines.
- Sheels – working with the stocking team as construction moves forward.
- Eden Valley – the building has had renovations for a kitchen without providing plans to Larimer County Public Health or Building, as well as, LFRA. We will be working with the owners and design professionals to find solutions – the work had significant changes to concrete walls in the basement and other serious building changes.
- Sylan Dale having problems with fire hydrants and ability to meet a minimum fire flow.
- Ongoing issues with access issues at Thompson Parkway in Johnstown – complaints about construction traffic continue to request to close the second access between subdivisions.

Emergency Management – (Pat)

- The Mitigation Master Plan (MMP) and the Disaster Recovery Plan (DRP) were completed this month. Both of these projects required a significant amount of meeting time and contributions from many city employees and a high-level of documentation by the vendors. The MMP will go to City Council for formal adoption and the DRP will also be taken to them for approval.
- June Richard made good progress in the effort to cross-walk the City’s Emergency Operation Plan with FEMA’s CPG 101 evaluation tool. Her employment ended this month due her accepting a job offer with the Federal Government.

Detailed Activities:

Flood Recovery
Attended on-going city recovery planning meetings

**Operations and Maintenance**

- Emergency communications equipment tests and checks completed
- Met with IT for tech and info planning

**Planning and Documentation**

- Mitigation Master Plan final documents received
- Disaster Recovery Plan final documents received
- Had project close-out meeting June for the LEOP – CPG 101 crosswalk
- Met with other local EMs for strategic planning
- Continued to work on several IGAs and Mas
- Met with Karl in planning regarding grant opportunities
- Met multiple times with city manager to discuss multiple projects
- Continued to work on 2016 EM Program Annual Report

**Emergency Preparedness Relationships**

- Attended LCEHC meeting
- The LFRA bike helmet program and inventory was transferred to Mechelle at Thompson Schools
- Participated in state EM conference planning
- Attended the NEAHR meeting
- Attended the northern CO communicators meeting (PIOs)
- Attended LFRA officers meeting
- Installed as the IAEM Region 8 President

**Grants**

- Met with Cheryl for monthly grants review
- Attended generator grant meeting
- Conducted contract close out meetings with vendors for MMP and DRP
- Met with Cheryl and Jason on CDBG-DR grant close out paperwork and audit prep

**Training and Public Outreach**

- Provided WebEOC training to Gretchen in W&P
- EOC refresher city-wide training schedule built, 1st class scheduled for 10/31/2016
- Provide first offering of EOC user’s refresher training

**Training Received**

- Attended international EM conference
- Exercises
- Facilitated the triennial airport full-scale disaster exercise
- Attended Blizzaster exercise planning meeting
- Met with Chief Ward for ARES / LFRA exercise
- Other
Public Affairs – (Scott)

- Airport disaster exercise AAR meeting
- Expo event AAR meeting
- NCEM meeting
- LCEM meeting
- Attended session #7 of the Colorado Emergency Managers Academy in Centennial (3 days) – graduated and received certificate of completion!
- Completed FEMA IS 703.a NIMS Resource Management course
- Coordination and assistance with instruction of several EOC refresher training sessions
- Programmed, delivered and provided training for weather alert radios at several city facilities (ongoing project)
- Numerous LFRA website updates
- Numerous LFRA social media posts
- PIO duties for several incidents
- Site visit and follow-up on alleged neighborhood open space fire hazard
- 7 car seat inspections/installations
- 1 Knox key install
- 1 BEC event standby
- Provided training for FF Knickelbein
- Recertification processes for EMT-B and Fire Inspector certs

Accreditation, ISO, Code Enforcement – (Ty)

We had several structure fires this month, so those kept me pretty busy. I’m still working with LPD on the West 8th Street and Spruce Drive fires, both incendiary/arson fires. I was fortunate to be able to participate in the Callan Course on leadership. I’m preparing for the 2017 FIT Academy, trying to finalize the schedule and recruit instructors.

PLANNING & ANALYSIS

Jeremy Bell and Barbara Woolf (City GIS) are working on a map showing a proposal for revision to our current Urban Response Area. Final product is expected next month, then it will be presented to Executive Staff for consideration.

Completed month-end response performance analysis for LFRA, BTCVFD and TVEMS. Working on compiling response performance analysis for LFRA/TVEMS for Charlie/Delta and Echo medicals from 2011 through 2015 for the CRESA-SOC document to show full system resilience. 2015 is done and I’m now working on 2014.

COMMUNITY SAFETY DIVISION

LFRA will be taking over fire panel monitor responsibility in January. Still working on training staff members for standby responsibility. We now have 33 people trained.

Worked with FITs Sandoli & DeDecker and Rescue 2 to address and resolve citizen complaint re excessive storage at the Dollar Tree store.

Reviewed layout plan for another event at the 1st National Bank Building at The Ranch.

Completed plan reviews and issued temporary hazmat permits to two construction projects. Completed 4 hazmat annual inspections.

FIRE INVESTIGATIONS

- 917 W 8th St: LPD Detective Koopman is the lead for filing charges with the District Attorney. No progress reported from him.
- 2607 Spruce Drive: LPD Detective Patzer has taken over the lead for the investigation. Met with him to bring him up to speed.
- Four (4) new fire investigations this month: 204 Blue Spruce Lane, 510 E 9th St, 685 S County Rd 31 (Berthoud), and 1077 Caroline Ct.

SUPPORT OPERATIONS DIVISION
o Participated as a member of the interview panel for the Lt promotional process
o Worked three 24-hour shifts (D/O on E5, Lt on E6, and D/O on E1), and 6-hour shift as D/O on E1.

TRAINING – 76 hrs
- Received Fire Officer 1 and JFS recertifications
- Working on NWCG Crosswalk for ICT5 and FFT1 certifications
- Participated in Blue Card mayday procedures training
- Attended LEAD Loveland – session 3
- Attended Callan Leadership Course
- Completed 4 hrs of continuing education for POST certification
- Attended ICS-400

Correspondence:
From: "Affordable Auto Body & Paint" <lovelandpaint@gmail.com>
Date: November 10, 2016 at 4:48:14 PM MST
To: Carie Dann <Carie.Dann@lfra.org>
Subject: Re: Emailing: Flt Signed 2016 AFFORDABLE AB PAINT TOP VIEW.pdf, Flt Signed 2016 AFFORDABLE AB PAINT BACK VIEW.pdf

Carie,

I just left you a voicemail regarding the limo business. We tried to help him out when he got kicked off of his last location, and we told him that he could park his limos there. He should fully understand that he is not to be in the building, or operate his business from the building until we have our occupancy permit. We can’t even be over there yet, and we fully understand this. He does keep his supplies inside the building (water bottles, glasses, napkins, etc.), so he is in and out of the building when he restocks his limos. With all this being said, I just need to know if I need to tell him to fully vacate the property until we have our permit, or perhaps move them to the back lot and put his supplies in one of the storage sheds until we have that permit. This would keep him out of there completely. Please let me know what you would like us to do, so we can make sure that we are in full compliance. I do not want to jeopardize our permit in anyway.

I also want to tell you and the rest of the departments at the city how much we appreciate everything that you have done to help us open our new location. I cannot tell you how very helpful the entire staff at the city has been, and for that we are very grateful.

Thanks again,

Shelly
Affordable Auto Body and Paint
970 667-4243
Dear Loveland Fire Dept.,

Thank you so much for visiting our first grade classrooms. The students learned a lot of valuable information from you. I really appreciate all you do daily to protect us!

Sincerely,
Karen Silver
Coyote Ridge
Ned Carie, Tyler & Ingrid,

We would like to Sincerely thank you for your continued support of our facility and events at The Ranch.

We have certainly given you some challenges over the past few months, but it really makes a difference to know that we can work together as a team to keep the patrons of our events safe.

We appreciate the job you all have and can't thank you enough for your support.

11/3/16
Sincerely,
Abby Powell
The Ranch
Events Complex
Events department team
Certificate of Appreciation

to

Loveland Fire Department

for

Your participation and help in making the Fair Parade a success!

Parade theme: Celebrating Our American Heritage

Gary Sampson, Parade Chair
Larimer County Fair Board

July 30, 2016
Officer Lorenzen,

First and foremost, I’m glad to hear your grandmother is doing well. I'm sure that was a scary moment for everyone, especially given the circumstances.

Secondly, thank you so much for taking the time to recognize Lt. Drage. This of course, is not surprising news that Ty went above and beyond, as this is so much of what he is all about. We (I) are quite proud of Ty on an on-going basis, and he is such a tremendous asset to LFRA. Ty makes us all look good, and now he is doing it at 30,000ft.!

I will ensure you Lt. Drage will get due recognition and this letter will be a part of his ever-growing file of outstanding service. Additionally, I will include this letter in LFRA’s monthly report, so all our stakeholders (including City Council, Management Team and all LFRA Boards), can read firsthand how Ty represents LFRA and the City/District in such a positive, professional fashion.

Again, thank you for the kind words of recognition, and give your family (especially your grandmother) our best.

Have a blessed Thanksgiving!

Respectfully,

Mark

Mark A. Miller
Fire Chief
Loveland Fire Rescue Authority

970-962-2827 - office
970-470-9333 - cell
www.cityofloveland.org
https://twitter.com/LovelandFRA
From: Justin Lorenzen  
Sent: Thursday, November 17, 2016 6:30 AM  
To: Mark Miller <Mark.Miller@lfra.org>  
Subject: Lieutenant Tyler Drage

Good Morning Chief,

I wanted to take a moment and extend a personal thank you to Lt. Drage. On November 4, 2016 my family was on a flight from Denver to Omaha to attend a wedding. As for most people, the thought of traveling is stressful enough without adding any unknowns. On this particular day my family was going to be faced with the unknown. Traveling on this day was my mother-in-law, my grandmother, my sister-in-law and my young niece. At a point during the flight, my mother-in-law became concerned for my grandmother as she was unresponsive and appeared to be in a comatose state. To put it in her own her words they thought they had lost grandma. The flight crew made an announcement asking for anyone with medical experience to assist. Lieutenant Drage, without hesitation, acknowledged that he could assist. Thankfully everything turned out well, and as of today there are no medical concerns for my grandmother.

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Please make sure Lt. Drage gets a letter of appreciation for stepping into a stressful situation without hesitation and providing assistance to my family.

Thank you,
Justin Lorenzen

Officer Justin Lorenzen #157  
Loveland Police Department Traffic Unit  
810 East Tenth Street Suite #100  
Loveland, Colorado 80537-4942  
Justin.Lorenzen@cityofloveland.org  
(970) 667-2151 X 1157