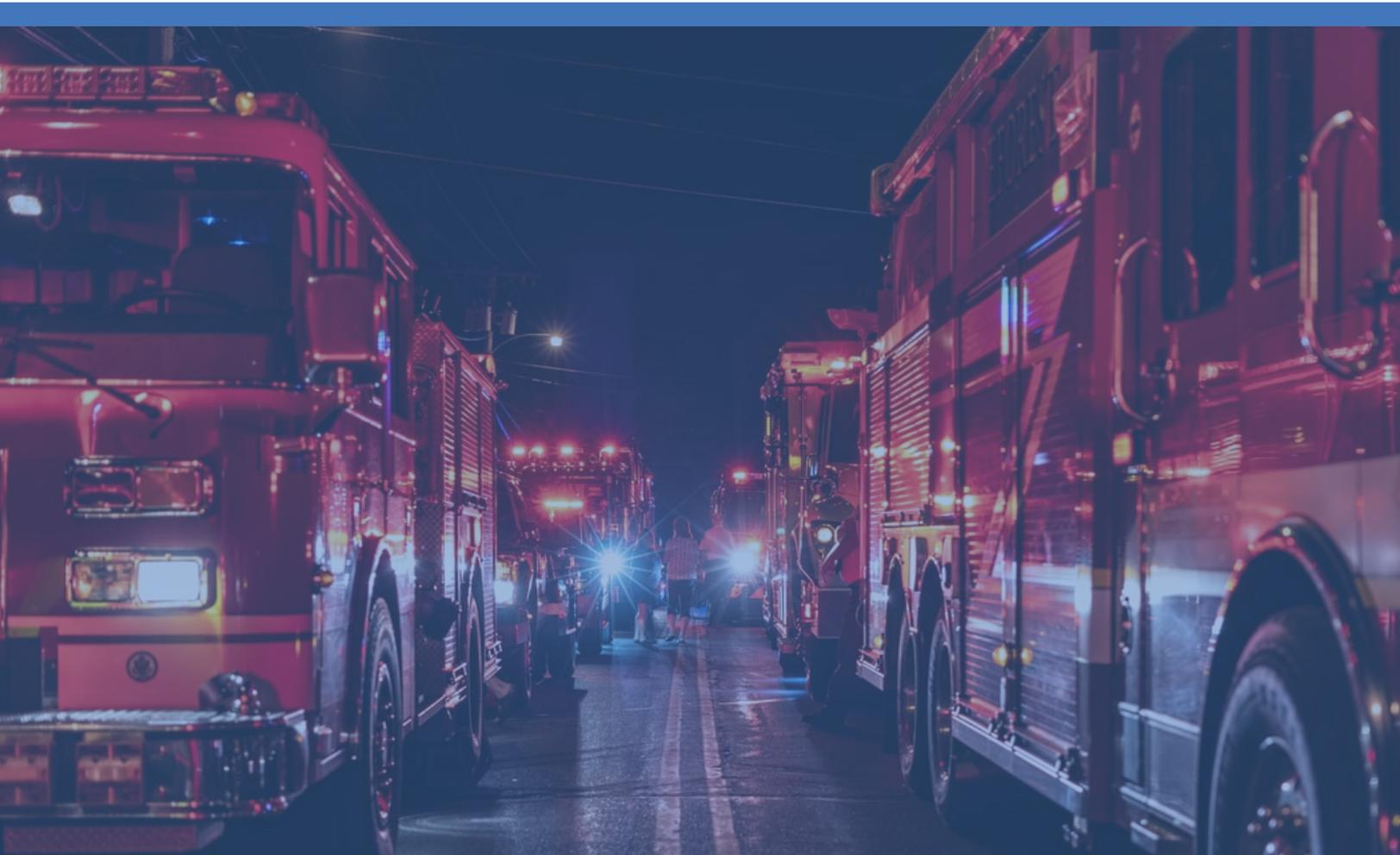




2020 ANNUAL REPORT

LOVELAND FIRE RESCUE AUTHORITY



COMMITMENT. COMPASSION. COURAGE.

410 East 5th Street • Loveland, CO 80537 • (970) 962-2471 • LFRA.ORG



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LETTER FROM THE FIRE CHIEF

CHIEF MARK MILLER

I'm pleased to present the Loveland Fire Rescue Authority (LFRA) 2020 Annual Report. This document highlights the progress made in achieving our strategic plan initiatives, program advancements, and budgetary performance. This report provides a snapshot of what a wild, unpredictable, and unprecedented year 2020 was!

The fact that we experienced and survived a worldwide pandemic, the largest wildfire in Colorado history, and responded to 9,066 incidents, is extraordinary in and of itself. In addition to those things we also opened and staffed a new Station 7, began designing and planning a new Station 10, maintained National Accreditation, and improved revenue with increased Impact Fees.

The resiliency, energy, and passion of our employees is astounding! LFRA's employees are its most valuable asset, and we are blessed by the caliber, depth, and breadth of this organization. We have much work to do to increase our competitive pay and benefits, and we are committed to doing just that.

To say 2020 was "unprecedented" is an understatement. The Cameron Peak Fire was just over 208,000 acres and lasted over 100 days. Our crews were there day and night. COVID-19 created numerous challenges to our normal daily living and the handling of even the most basic EMS incident. We are grateful that we had remarkably few positive COVID-19 cases in LFRA. Our Office of Emergency Management worked collaboratively with the City of Loveland and Larimer County, including supporting and organizing COVID vaccinations for employees – strong work!

The LFRA Board was supportive of our efforts to retain and hire the best employees, seeking those that believe in the "LFRA Way", and have the attributes of hungry, humble, and smart. Our Community Safety Division, had one of the busiest years ever, despite COVID, with plan reviews, inspections, approval of the 2018 Fire Code, and continue to be instrumental in the approval of life/safety measures in our high hazard occupancies. In closing, it is a pleasure serving with the incredible men and women of LFRA. I'm so proud of the commitment, compassion, and courage they practice every day in serving this community.

Respectfully,

Fire Chief, *Mark Miller*



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ABOUT LOVELAND FIRE

Through **COMMITMENT, COMPASSION, and COURAGE**, the mission of the Loveland Fire Rescue Authority is to protect life and property.

Loveland Fire Rescue Authority is a combination department of career and volunteer firefighters providing fire and rescue services in an area totaling approximately 190 square miles. Our agency serves residents living within the City of Loveland and residents living within the Loveland Rural Fire Protection District.

Loveland Fire Rescue Authority
Insurance Services Office (ISO)
Public Protection Classification (PPC)
System Ratings - February 2021

9 FIRE STATIONS
6 STATIONS ARE STAFFED 24/7

10 STAFF
EMPLOYEES & CONTRACTORS

117 FIREFIGHTERS
SWORN & VOLUNTEER

190 SERVICE AREA SQUARE MILES
CLASS 2 ISO RATING FOR RESIDENTS WITHIN 5 ROAD
MILES & 1,000 FEET OF A HYDRANT

2,296 INSPECTIONS & PLAN REVIEWS
COMMUNITY SAFETY DIVISION

105,807 ESTIMATED POPULATION
75% CITY 25% RURAL

Public Protection
Classification (PPC)

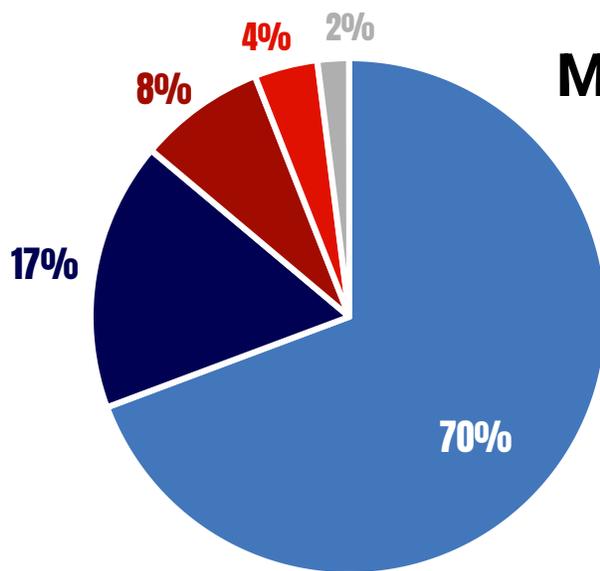
Class 2
Class 3
Class 10





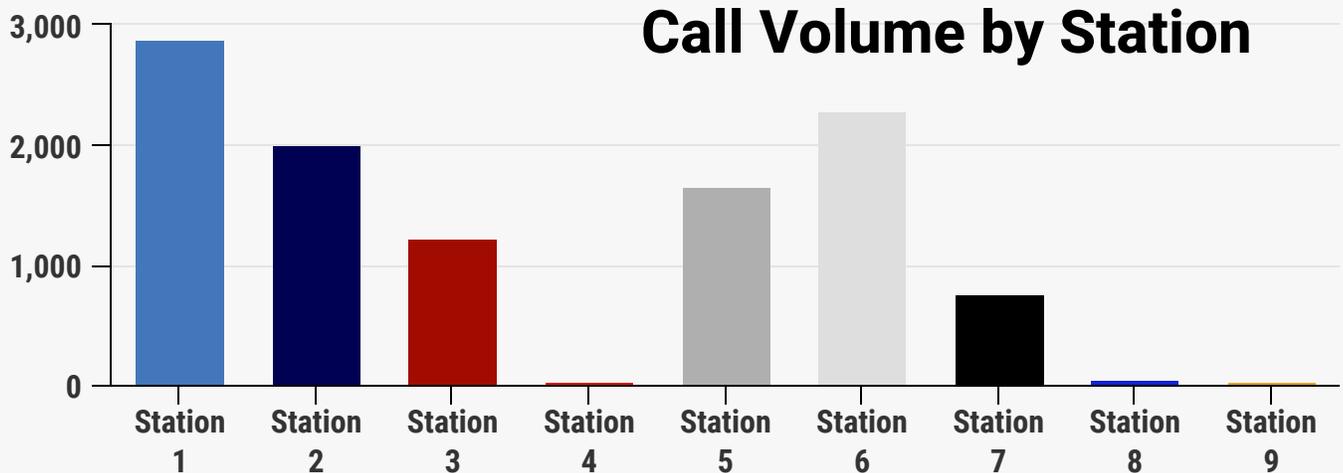
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INCIDENTS & CALL RESPONSE



Major Incident Categories

- EMS/Technical Rescue
- Service Calls/ Good Intent
- False Alarms
- Explosions/Hazmat
- All Fires



Call Volume by Station

TOTAL CALL VOLUME: 9,066

TOTAL RESPONSE TIME: **CITY 9:03 RURAL 19:58**

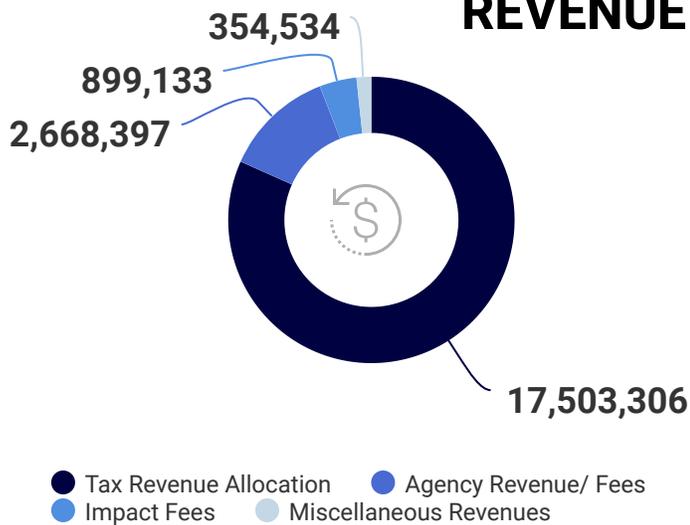
TURNOUT TIME: **CITY 1:58 RURAL 2:00**



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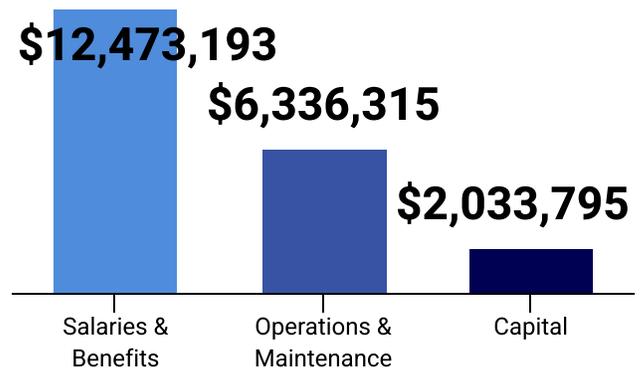
BUDGET OVERVIEW

REVENUE



Total Operating Revenue=
\$21,425,370

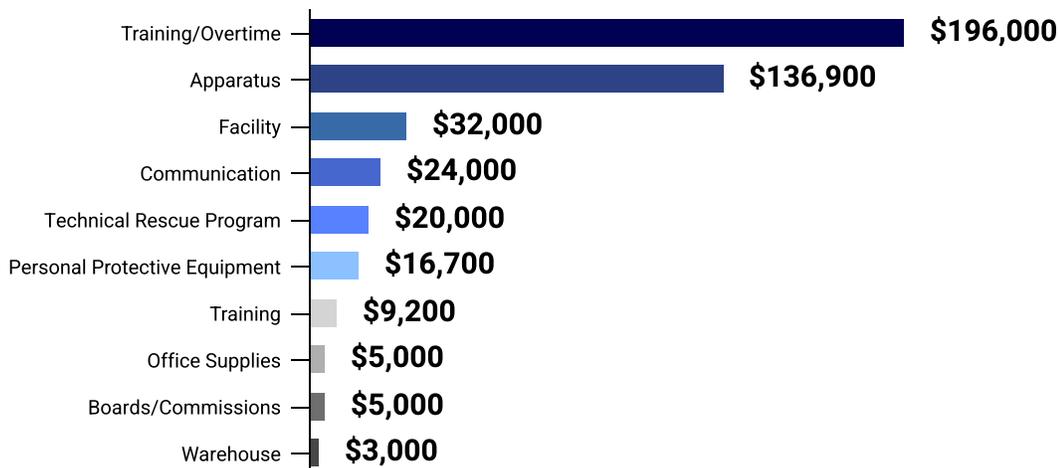
EXPENSE



Total Operating Expenses=
\$20,843,303

2020 BUDGET REDUCTIONS

DUE TO A SHORTFALL IN REVENUES, REDUCTIONS IN THE FOLLOWING AREAS WERE NECESSARY:



RESERVE FUNDS:

\$1,580,457



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OPERATIONAL HIGHLIGHTS

Despite the many challenges of 2020, we still advanced our services to the community!

2020 ACCOMPLISHMENTS

-  COMPLETED AN INSURANCE SERVICES OFFICE REVIEW, RESULTING IN IMPROVEMENTS TO THE ISO RATING IN SEVERAL AREAS WITHIN THE LFRA JURISDICTION
-  NEW STATION 7 WAS OPENED
-  REGIONAL DISPATCHING WAS EFFECTIVELY LAUNCHED
-  COVID-19 PANDEMIC RESPONSE
-  CAMERON PEAK FIRE RESPONSE
-  BALLOT MEASURE 6B TO DE-GALLAGHERIZE PASSED
-  REASSESSED IMPACT FEES FOR LFRA
-  MAINTAINED NATIONAL ACCREDITATION

2021 LOOKING AHEAD

-  2ND ACCREDITATION CYCLE PREPARATIONS ARE UNDERWAY WITH A NEW REVISED SELF-ASSESSMENT MANUAL, STANDARDS OF COVER, AND COMMUNITY RISK ASSESSMENT
-  STATION 10, WHICH IS FULLY FUNDED BY IMPACT FEES, IS DESIGNED AND PLANNED FOR CONSTRUCTION IN 2021-2022
-  LAUNCH OF PULSE POINT APP, WHICH WILL ASSIST WITH LIFE-SAVING MEASURES FOR CARDIAC EVENTS, CONTRIBUTING TO OUR HEART SAFE CITY INITIATIVE OF LOVELAND

FOR MORE INFORMATION VISIT [LFRA.ORG](https://www.lfra.org)





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- Fire Chief Mark Miller

