YOUR LFRA RETIREE BENEFITS

BENEFIT PLANS EFFECTIVE
JANUARY 1, 2024 - DECEMBER 31, 2024
At Loveland Fire Rescue Authority, we care about you. That’s why we offer a comprehensive suite of benefits that support you in retirement. In addition to reviewing LFRA Retiree benefits, we encourage you to look at Via Benefits (p. 36)- a benefit concierge service offered to employees that have terminated (or are planning to terminate) from CEBT coverage. Via Benefits helps you find a plan that covers you and your family or research your benefit options post-employment.

Understanding your benefits and knowing how to use them is just as important as having access to them. Review this guide to learn about the benefits available to you for the 2024 plan year (January 1, 2024-December 31, 2024). Then choose the options that are best for you and your family.

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WHO IS ELIGIBLE?

To be eligible for Loveland Fire Rescue Authority retiree benefits you must (1) be covered by CEBT medical insurance at the date of retirement, (2) retire from the Authority at or after age 55, and (3) have completed 20 or more years of services as a benefit eligible employee with the Authority, including any years of service completed with Loveland Fire prior to the Authority's organization on January 1, 2012. Many of our plans offer coverage for eligible dependents, including:

- Your Legal Spouse
- Civil Union Partner
- Your children up to age 26

At the end of the month a retired employee becomes eligible for Medicare or the receipt of retirement pension benefits from the Fire and Police Pension Association and/or PERA, coverage on the Authority’s medical insurance plan will be terminated for the retiree and the retiree’s spouse and dependents (if elected.)

Retired employees who terminate coverage in the plan after enrolling, and outside the normal provisions of COBRA, will no longer be eligible to participate in the plan.

CHANGING YOUR BENEFITS

New Retirees
As a new retiree, you must enroll in benefits within 30 days following the loss of CEBT coverage as an LFRA employee. If you do not enroll within 30 days, you will not be able to participate in retiree coverage. Don’t forget to fill out the Other Insurance Information form if you will be covering dependents on your plan. This form needs to be filled out annually in order for claims to not be held up and processed.

Qualifying Events and Dropping Dependents: Generally, you may only make or change your existing benefit elections as a new retiree or during the annual open enrollment period. However, you may drop a dependent at anytime and they will be covered through the end of the month or change your benefit elections during the year if you experience one of the following qualifying life events. To request a change, contact LFRA Human Resources.

1. Change in marital status
   - Marriage
   - Death of spouse
   - Divorce
   - Legal separation
2. Change in number of dependents
   - Marriage
   - Birth
   - Death
   - Adoption of child or placement of a child for adoption
3. Change in coverage status
   - Loss or gain of other coverage by the retiree or dependent
4. Change in individual coverage status due to aging out
   - In the event that a covered individual loses eligibility on their parent's plan, due to aging out (26)

You have 30 days from the qualified life event to make changes to your coverage. Depending on the type of event, you may need to provide proof of the event (ie. marriage license, birth certificate etc.). You do not need to provide documentation if your only change is to drop a dependent(s) off your current plan, but documentation will always be required if adding dependents outside of open enrollment.
WHAT IS CEBT?

The Colorado Employer Benefit Trust (CEBT) is a self-funded, governmental multiple employer trust that provides employee benefits for over four hundred thirty seven (437) public entities, with over 37,000 employees and dependents covered in the state of Colorado. The CEBT plan offers health, dental, vision and life coverage to the participating groups.

WHO IS WTW?

Willis Towers Watson (WTW) is the broker / administrator for the CEBT. It provides customer service for plan participants to obtain answers on claims and benefits questions at (800) 332-1168 or (303) 773-1373. Willis Towers Watson has service representatives that make periodic visits to the participating groups to answer questions. In addition, the Trust administrator markets for prospective new members. Finally, Willis Towers Watson handles the eligibility and premium invoice process between the Trust and the participating employers.

WHAT ARE THE ROLES OF UMR, CVS CAREMARK, DELTA DENTAL & VISION SERVICE PLAN (VSP)?

CEBT has contracted with these managed health care companies to provide claims processing and provider network access:

UMR provides third party claim payment services and access to the United Healthcare provider networks for CEBT members who have medical coverage.

CVS Caremark provides the pharmacy payment and access to their provider network for CEBT members who have medical coverage using the United Healthcare provider network.

Delta Dental of Colorado provides third party dental claim payment services and access to their Dental PPO and Premier networks.

Vision Service Plan (VSP) provides the vision payment and access to their provider network for CEBT members who have vision coverage.

Much of your day to day correspondence, such as Explanations of Benefits (EOB) and requests for further information, will come from UMR. Additionally, you will receive ID cards from UMR, CVS Caremark and Delta Dental, but not from VSP. VSP does not utilize cards.
NEED HELP WITH A CLAIM?

CEBT has a customer service team of ten individuals to assist CEBT clients with a variety of benefit information. The Customer Service Representatives are housed right in Willis Towers Watson offices. Their hours of operation are Monday – Friday 7:30am – 4:30pm (except Friday they close at 4:00 pm). If you need assistance in any of the following areas, please call the customer service line at **1-800-332-1168**: 

- Benefit information
- Claim resolution
- Claim status
- Explanation of Benefits
- Deductibles
- Order ID cards

THE CEBT MOBILE APP: BENEFITS AT YOUR FINGERTIPS!

The CEBT mobile app gives you simple and convenient access to manage your health care benefits on the go. On the app, you can:

**ENROLL IN BENEFITS**

*New features:* Enroll in your benefits, view current plans and dependents, download benefits summaries, and process life event/open enrollment changes.

**FIND A PROVIDER**

Search for in-network providers and easily navigate to find more information regarding CEBT’s Valued Partners.

**VIEW & ORDER ID CARDS**

Keep a version of your ID cards handy - Access or print your digital ID cards and order new ID cards.

**CONNECT WITH CUSTOMER SERVICE**

Ask a CEBT customer service representative benefit or claim questions through opening a case.
**KEY BENEFIT TERMS**

**BENEFIT YEAR:** The 12 months over which the benefits are paid and accumulated. The deductible and out of pocket maximums are accumulated over the Benefit Year and are reset to zero at the beginning of the next Benefit Year. For CEBT, the Benefit Year is January 1 – December 31.

**DEDUCTIBLE:** The amount you owe for health care services before your health insurance or plan begins to pay.

*For example:* John has a health plan with a $1,500 annual deductible. He falls off his roof and needs three knee surgeries; the first of which is $800. Because John hasn't paid anything toward his deductible this year, he is responsible for 100% of his first surgery. $800 is applied to John’s deductible.

![Deductible Diagram]

**COPAY:** A fixed amount you pay for a covered health care service, usually due at the time you receive the service. The amount can vary by the type of covered health care service. The copay does not apply towards meeting the deductible but does count towards the out of pocket maximum.

**CO-INSURANCE:** Your share of the costs of a covered health service, calculated as a percent (for example, 20%) of the allowed amount for the service. You pay co-insurance after you have met any deductible you owe.

*For example:* John’s second surgery costs $3,200. Because he’s paid $800 of his $1,500 annual deductible, John is responsible for the first $700 to meet his deductible. His plan will then cover 80% of the remaining cost, a total of $2,000 ($2,500 x 80%).

- John is responsible for the remaining 20%, or $500 ($2,500 x 20%)
- The total he must pay for his second surgery is $1,200 ($700 deductible + $500 coinsurance)
- John has paid $2,000 for his first two surgeries
KEY BENEFIT TERMS

OUT OF POCKET MAXIMUM: The most you pay in a calendar year before your health plan begins to pay 100% of the allowed amount.

Items that count towards the out of pocket maximum:
- Copays
- Deductibles
- Co-insurance payments

Items that DO NOT count towards the out of pocket maximum:
- Your premium
- Balance-billed charges
- Charges your health insurance plan does not cover (i.e. plastic surgery and other excluded services)

Example: John’s third surgery costs $12,000; his plan has a $4,000 OOPM. Because John already paid $2,000 toward his OOPM for his first two surgeries, he only needs to spend $2,000 before he hits his OOPM ($4,000 - $2,000). The plan pays the remaining $10,000 ($8,000 - $2,000).

EOB—Explanation of Benefits: An explanation of benefits is a statement sent by a health insurance company to covered individuals explaining what medical treatments and/or services were paid for on their behalf.

FORMULARY: A list of prescription drugs covered by the health plan.

HEALTH SAVINGS ACCOUNT (HSA): A tax advantaged medical savings account available to those who are enrolled in a High Deductible Health Plan (HDHP). The funds contributed to the account are not subject to federal income tax. These funds may be used for a variety of medical, dental, and vision expenses. For a full list, visit www.irs.gov in IRS Publication 502.
KEY BENEFIT TERMS

IN-NETWORK: Doctors, clinics, hospitals and other providers with whom the health plan has an agreement to care for its members. Health plans cover a greater share of the cost for in-network health providers than for providers who are out-of-network.

OUT-OF-NETWORK: A health plan will cover treatment for doctors, clinics, hospitals and other providers who are out-of-network, but covered members will pay more out-of-pocket to use out-of-network providers than for in-network providers.

PCP - Primary Care Provider: A primary care physician is a physician who provides both the first contact for a person with an undiagnosed health concern as well as continuing care of varied medical conditions, not limited by cause, organ system, or diagnosis.

PLAN YEAR: LFRA’s “benefit plan year” is January 1 – December 31. In terms of changes to each plan’s benefits, CEBT’s plan year is July 1 – June 30, which means any plan benefit changes, especially those mandated by the government are usually required no later than the beginning of CEBT’s next plan year.

UCR – Usual, Customary and Reasonable: The amount that the plan will allow for a specific procedure or service. Also known as R&C (Reasonable and Customary). The member can be billed for these charges.

BALANCE BILLING: When a provider bills you for the difference between the provider’s charge and what your health plan pays. Please note that an in-network provider contractually cannot balance bill you for covered services. Balance billed amounts do not apply toward your deductible or out-of-pocket maximum. See an example below of out-of-network charge with balance billing.

<table>
<thead>
<tr>
<th>Example</th>
<th>(Out-of-Network)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Doctor charges</td>
<td>$150</td>
</tr>
<tr>
<td>UCR</td>
<td>$100</td>
</tr>
<tr>
<td>Coinsurance</td>
<td>80%/20%</td>
</tr>
<tr>
<td>Plan coinsurance</td>
<td>$80</td>
</tr>
<tr>
<td>Your coinsurance</td>
<td>$20</td>
</tr>
<tr>
<td>Balance bill</td>
<td>$50</td>
</tr>
<tr>
<td>Total amount you pay</td>
<td>$70</td>
</tr>
</tbody>
</table>
Eligible retirees of **Loveland Fire Rescue Authority** have the option to choose from three different medical plan options: EPO Select, PPO4, and HDHP5 offered through the Colorado Employer Benefit Trust (CEBT). Each plan includes comprehensive health care benefits, including free preventive care services and coverage for prescription drugs. These plans use either the **SelectColorado** or **United Choice Plus** networks. This is the network of doctors you will want to stay within in order to access your in-network level of benefits.

**EPO Select**

The ACO Select Colorado (Accountable Care Organization) was created in Colorado to deliver a highly collaborative, integrated model of care to provide a Best-In-Class network and to offer an affordable, differentiated care and member experience to improve the quality of care and reduce health care costs. The Select Colorado network is the network used on the EPO Select plan and it is broken out into two different network levels for individuals to access medical care. Tier 1 providers include UCHealth, Children's Hospital, Optum, SCL Health, CU Medicine, New West Physicians and Monument Health. Any providers not designated as Tier 1 in your network search will be covered under the Tier 2 plan benefits. Tier 1 providers have been hand selected based on patient outcomes and coordinate health care amongst other Tier 1 providers. The SelectColorado Tier 1 network extends across 14 Colorado Counties*. If you receive care outside of one of these 14 counties claims will be processed as Tier 1, as well as any Emergency services. Election of a primary care provider (PCP) is required on this plan and will be listed on your medical ID card. A PCP is a vital part of your health journey and provider relationship to monitor ongoing care and to have a doctor to call with urgent questions.

**To locate participating providers**, go to the Providers and Partners tab on the CEBT website, click on the UMR option and select **Select Providers**. If the provider is in-network and DOES NOT HAVE Tier 1 blue dot noted, then services will be paid at the Secondary Benefit Level (Tier 2) when services are received in the Select 14 Colorado Counties.

**Select Colorado Network**

1. Adams
2. Arapahoe
3. Boulder
4. Broomfield
5. Denver
6. Douglas
7. El Paso
8. Jefferson
9. Larimer
10. Mesa
11. Pueblo
12. Routt
13. Teller
14. Weld

*Select Colorado Network
**PPO4**

The PPO4 is a Preferred Provider Organization plan that uses the United Choice Plus network of contracted doctors and hospitals to choose from whenever care is needed. While you have access to out-of-network benefits on this plan, it is a good idea to find providers that are contracted with UnitedHealthcare in order to access your best level of benefits. You have a choice to go “in-network” with a provider in the United Choice Plus network which will include lower (negotiated) cost-sharing or “out-of-network” and pay a higher portion of the claims (with no discount).

After you meet your annual deductible, you are responsible for paying a portion of the remaining eligible expenses (your coinsurance) up to your annual out of pocket maximum (OOP). Once your OOP has been met, you are covered at 100% for the remaining calendar year. To locate in-state, in-network providers go to the Providers and Partners tab on the CEBT website, click on UMR and select United Healthcare Providers.

**HDHP5**

The HDHP5 is a High Deductible Health Plan that uses the United Choice Plus network of contracted doctors and hospitals to choose from whenever care is needed. This Plan has the required elements for you to be able to contribute to a tax-advantaged Health Savings Account (HSA). With the HDHP5 plan, the annual deductible must be met before plan benefits are paid for services other than in-network preventive care services, which are fully covered. This plan offers both in and out-of-network benefits, but it is in your best interest to stay in-network to access your best level of benefits and pay the least amount out of your own pocket. To locate in-state, in-network providers go to the Providers and Partners tab on the CEBT website, click on UMR and select United Healthcare Providers.

**BEFORE YOU CHOOSE A PLAN, CONSIDER THIS:**

1. **Do you prefer to pay more for medical out of your paycheck, but less when you need care?**

2. **What planned medical services do you expect to need in the upcoming year?**

3. **Do you or any of your covered family members take any prescription medications on a regular basis?**
The tables below summarize the benefits of each medical plan.

The coinsurance amounts listed reflect the amount you pay. Please refer to the official plan documents for additional information on coverage and exclusions.

<table>
<thead>
<tr>
<th>MEDICAL BASE PLAN</th>
<th>EPO Select Tier 1</th>
<th>EPO Select Tier 2</th>
<th>PPO4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network</td>
<td>SelectColorado</td>
<td>SelectColorado</td>
<td>UHC Choice Plus</td>
</tr>
<tr>
<td>Office Visit (Primary</td>
<td>Specialty)</td>
<td>$0 Copay</td>
<td>$50 Copay</td>
</tr>
<tr>
<td>Deductible (Single</td>
<td>Family)</td>
<td>Copay where indicated</td>
<td>Copay where indicated</td>
</tr>
<tr>
<td>Coinsurance (In</td>
<td>Out)</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Out of Pocket Single (In</td>
<td>Out)</td>
<td>$3,000</td>
<td>$6,000</td>
</tr>
<tr>
<td>Out of Pocket Family (In</td>
<td>Out)</td>
<td>$6,000</td>
<td>$12,000</td>
</tr>
<tr>
<td>Inpatient Hospital</td>
<td>$1,000 Copay</td>
<td>$3,000 Copay</td>
<td>Deductible + 20% to OOP Max</td>
</tr>
<tr>
<td>Outpatient Hospital</td>
<td>Amb Surg Center $250 Copay</td>
<td>Amb Surg Center $1,250 Copay</td>
<td>Amb Surg Center $2,500 Copay</td>
</tr>
<tr>
<td>Rx Retail</td>
<td>Generic $20 Preferred $40 Non-Preferred $60</td>
<td>Generic $20 Preferred $40 Non-Preferred $60</td>
<td>Generic $20 Preferred $40 Non-Preferred $60</td>
</tr>
<tr>
<td>Rx Mail Order</td>
<td>2 X Copay</td>
<td>2 X Copay</td>
<td>2 X Copay</td>
</tr>
<tr>
<td>Preventative Visit</td>
<td>Covered 100%</td>
<td>Covered 100%</td>
<td>Covered 100%</td>
</tr>
</tbody>
</table>
# CEBT Medical Plans

<table>
<thead>
<tr>
<th>Medical Base Plan</th>
<th>EPO Select</th>
<th>PPO4</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Tier 1</td>
<td>Tier 2</td>
</tr>
<tr>
<td><strong>Teladoc</strong></td>
<td>Covered 100%</td>
<td>Covered 100%</td>
</tr>
<tr>
<td><strong>Telehealth</strong></td>
<td>Covered 100%</td>
<td>Covered 100%</td>
</tr>
<tr>
<td><strong>Advanced Imaging</strong></td>
<td>$500 Copay Free standing $200</td>
<td>$1,250 Copay Free standing $800</td>
</tr>
<tr>
<td><strong>X-ray</strong></td>
<td>Minor: $25 Copay</td>
<td>Minor: $25 Copay</td>
</tr>
<tr>
<td><strong>Lab</strong></td>
<td>$25 Copay</td>
<td>$25 Copay</td>
</tr>
<tr>
<td><strong>Urgent Care</strong></td>
<td>Covered 100%</td>
<td>Covered 100%</td>
</tr>
<tr>
<td><strong>Emergency Care</strong></td>
<td>$250 Copay</td>
<td>$250 Copay</td>
</tr>
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This comparison of coverage is intended only as a general description for the principle in network features of the benefit plans. If there are questions about a particular benefit or the coverage tier, please refer to the full plan document that is posted on the [www.cebt.org](http://www.cebt.org) website for specific coverage details.

*Charges are subject to Usual & Customary (U&C). These charges are considered in excess of the Reasonable Reimbursement, the Recognized Amount, the Usual and Customary charge, the Negotiated Rate, or the fee schedule. Exclusions under this category do not apply to payments that may be required under the No Surprises Act.

Preventative Services – will be processed following the Federal Patient Protection and Affordable Care Act. For more information on these services go to [https://cebt.org/resources/benefit-booklets](https://cebt.org/resources/benefit-booklets).

PPO Note: Combination of PPO and Non PPO out of pocket limit will never exceed the Non PPO out of pocket limit.

PPO Plan deductibles fall under the definition of an Embedded deductible where any single member of a family doesn’t have to meet the full family deductible for the after-deductible benefits to kick in. Once they meet the individual deductible, plan benefits will start to pay.
## HIGH DEDUCTIBLE HEALTH PLAN OPTION

When you seek medical care under the High Deductible Health Plan, you pay for 100% of the services (up to the deductible amount) using funds from your Health Savings Account (HSA) or out of your pocket (remember that preventive care is paid at 100%). Once you meet the deductible, services are covered under the medical plans benefit schedule and you can use your HSA funds to pay for coinsurance, copays and eligible expenses not covered by the plan.

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<thead>
<tr>
<th>MEDICAL BASE PLAN</th>
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</tr>
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<tr>
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</tr>
<tr>
<td><strong>Outpatient Hospital</strong></td>
<td>Deductible then covered 100%</td>
</tr>
<tr>
<td><strong>Rx Retail</strong></td>
<td>Deductible then: Generic $20</td>
</tr>
<tr>
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<td>2 X Copay</td>
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<tr>
<td><strong>Preventative Visit</strong></td>
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Embedded - Under this deductible definition, any single member of a family doesn't have to meet the full family deductible for the after-deductible benefits to kick in. Once they meet the individual deductible, plan benefits will start to pay.
The vendor that manages your prescriptions on the CEBT UnitedHealthcare plans EPO Select, PPO4, & HDHP5 is CVS Caremark. Please note that CVS is not the only pharmacy you have access to. You are able to use a pharmacy at King Soopers, Safeway, Walmart, Walgreens, etc. To review commonly prescribed medications and specialty medications or learn more about your pharmacy benefits visit the [CVS Caremark page](#) on the CEBT website.

If you would like to access CVS 90 day mail order for your maintenance medications (blood pressure, cholesterol, etc.), you will need to do so by calling them directly at 866-885-4944 or have your doctor send the prescription into the CVS mail order pharmacy. By using mail order you are able to get a 90 day supply for the cost of a 60 day supply. You can receive three months for the price of two!

<table>
<thead>
<tr>
<th>Prescription Drugs (retail 30 day)</th>
<th>Prescription Drugs (mail order 90 day)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$20 copay – Generic</td>
<td>$40 copay – Generic</td>
</tr>
<tr>
<td>$40 copay – Preferred Brand</td>
<td>$80 copay – Preferred Brand</td>
</tr>
<tr>
<td>$60 copay – Non-Preferred Brand/Specialty</td>
<td>$120 copay – Non-Preferred Brand/Specialty</td>
</tr>
</tbody>
</table>

Here are six tips to help you save time and money on your medications:

1. **Register at Caremark.com.** That way we can keep you up to date on new and unique ways to save.
2. **Be sure any retail pharmacy you use is in your network.** Network pharmacies are included in your prescription plan to help keep costs low. If you fill out-of-network, you will have to pay 100% of the cost. Find a network pharmacy before you fill at Caremark.com.
3. **Know which medications are covered.** Your plan’s list of covered medications can help you and your doctor find the most cost-effective drug option. Find your plan's list of covered medications at Caremark.com.

4. **Use the Check Drug Cost tool available at Caremark.com.** You'll be able to do a side-by-side comparison of your medications to see where you could be saving.
5. **Ask your doctor if there is a generic option for your brand-name medication.** Proven just as safe and effective as brand-name medications, generics may be an affordable option for your treatment.
6. **Choose delivery by mail or pick up.** We'll deliver your 90-day supplies anywhere you like, with no-cost shipping (and status alerts for tracking). Our discreet packages are tamper-proof, weather-proof and temperature controlled, so it's a safe option for you.

- OR -

Pick them up at any CVS Pharmacy (including those inside Target stores). Either way you get the same quality, price and convenience.

Find even more ways to save when you sign in at Caremark.com.
DENTAL COVERAGE

It's important to have regular dental exams and cleanings so problems are detected before they become painful – and expensive. Keeping your teeth and gums clean and healthy will help prevent most tooth decay and is an important part of maintaining your overall health. The CEBT dental plan uses the Delta Dental network. You can go to any dentist of your choosing with this plan, but it is in your best interest to find a Delta Dental provider. There are 3 different network levels you can access: PPO Dentist, Premier Dentist, and Non-Participating Dentist. You will receive the best benefit and the deepest discounts by choosing a PPO dentist. Delta Dental providers offer the greatest savings and protection from balance-billing for covered services. Please refer to the official plan document or for additional information on coverage and exclusions. Locate a Delta Dental network dentist here.

### Covered Services

<table>
<thead>
<tr>
<th>Covered Services</th>
<th>Dental A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Max</td>
<td>$2,000</td>
</tr>
<tr>
<td>Deductible (Single</td>
<td>Family)</td>
</tr>
<tr>
<td>Preventative Services</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Basic Services</td>
<td>Covered at 80%</td>
</tr>
<tr>
<td>Major Services</td>
<td>Covered at 50%</td>
</tr>
<tr>
<td>Orthodontia Services</td>
<td>Covered at 50% with lifetime max of $2,000. Includes adults and dependent children through age 26</td>
</tr>
</tbody>
</table>

**PPO Dentist** - Payment is based on the PPO dentist's allowable fee, or the actual fee charged, whichever is less.

**Premier Dentist** - Payment is based on the Premier Maximum Plan Allowance (MPA), or the fee actually charged, whichever is less.

**Non-Participating Dentist** - Payment is based on the non-participating Maximum Plan Allowance. Members are responsible for the difference between the non-participating MPA and the full fee charged by the dentist. You will receive the best benefit by choosing a PPO dentist.

---

**Savings Example for a Major Procedure**

<table>
<thead>
<tr>
<th>Estimated Charge</th>
<th>Maximum Allowed Fees</th>
<th>Percentage Paid by Delta Dental</th>
<th>Amount Delta Dental Pays</th>
<th>Amount dentist can Balance-Bill</th>
<th>Total Amount You Pay</th>
<th>Your Total Cost Savings</th>
</tr>
</thead>
<tbody>
<tr>
<td>PPO Network</td>
<td>$1,200</td>
<td>$850</td>
<td>50%</td>
<td>$425</td>
<td>$0</td>
<td>$425</td>
</tr>
<tr>
<td>Premier Network</td>
<td>$1,200</td>
<td>$975</td>
<td>50%</td>
<td>$487.50</td>
<td>$0</td>
<td>$487.50</td>
</tr>
<tr>
<td>Out of Network</td>
<td>$1,200</td>
<td>$700</td>
<td>50%</td>
<td>$350</td>
<td>$500</td>
<td>$850</td>
</tr>
</tbody>
</table>
Prevention First: Delta Dental of Colorado knows that regular visits to the dentist can improve your oral health and your overall health. With our exclusive PREVENTION FIRST program, your diagnostic and preventive visits will not count against your annual maximum. This helps your benefits go further by extending your annual maximum dollars.

Right Start 4 Kids (RS4K): a plan design enhancement that removes most of the cost barriers to dental care by providing coverage for children up to their 13th birthday at 100% coinsurance for diagnostic & preventive, basic, and major services, with no deductible, when in-network providers are seen.* If an out-of-network provider is seen, the adult coinsurance levels will apply. Orthodontic services are available but are not eligible for the RS4K 100% coverage level.

* Right Start 4 Kids is subject to limitations, exclusions, and annual maximum. Check your benefits booklet for specific plan coverage as it varies from group to group.
VISION COVERAGE

The vision plan provides coverage for routine eye exams and pays for all or a portion of the cost of glasses or contact lenses. You can choose any provider; however, you always save money if you see in-network providers. CEBT offers vision benefits through VSP, which is the network of vision providers you can access. If you would like to find a provider, you are able to go to www.VSP.com. Right on the front page you can enter your zip code to pull up local providers. Please note that the benefit year is a rolling 12 months. The table below summarizes key features of the vision plan. Please refer to the official plan summary or for additional information on coverage and exclusions.

Even if you have perfect vision, an annual eye exam is important. Just by examining your eyes, a doctor can find warning signs of high blood pressure, diabetes, and more than 200 other major diseases.

### Covered Services

<table>
<thead>
<tr>
<th>Covered Services</th>
<th>Vision B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carrier</td>
<td>Network</td>
</tr>
<tr>
<td>Benefit Frequency</td>
<td>Exam and Lenses eligible every 12 months Frames eligible every 24 months 20% savings on additional glasses and sunglasses, including lens enhancements, from any VSP provider within 12 months of your last Well Vision Exam. Extra $20 to spend on featured frame brands. Go to vsp.com/offers for details.</td>
</tr>
<tr>
<td>Routine Exam</td>
<td>$15 Copay</td>
</tr>
<tr>
<td>Lenses, per pair</td>
<td>Single</td>
</tr>
<tr>
<td></td>
<td>Bifocal</td>
</tr>
<tr>
<td></td>
<td>Trifocal</td>
</tr>
<tr>
<td></td>
<td>Lenticular</td>
</tr>
<tr>
<td>Frames</td>
<td>$160 Allowance</td>
</tr>
<tr>
<td>Contact</td>
<td>$160 Allowance</td>
</tr>
</tbody>
</table>

Exclusions: Benefits covered under Worker’s Compensation Act, surgery or medical treatment of eyes, replacement of lost, stolen or broken lenses and/or frames, services and supplies for which you or your dependent are not required to pay, services and supplies not listed. This is only intended to highlight some of the pertinent provisions of the Group Plan; such Plan will control in all instances.
## THE COST OF YOUR BENEFITS

<table>
<thead>
<tr>
<th>HEALTH PLANS</th>
<th>EPO Select New</th>
<th>PPO4</th>
<th>HDHP5 New</th>
<th>DENTAL</th>
<th>VISION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CEBT Monthly Premium</strong></td>
<td><strong>2% LFRA Admin Fee</strong></td>
<td><strong>Retiree Pays Monthly</strong></td>
<td><strong>CEBT Monthly Premium</strong></td>
<td><strong>2% LFRA Admin Fee</strong></td>
<td><strong>Retiree Pays Monthly</strong></td>
</tr>
<tr>
<td>Retiree</td>
<td>$668.00</td>
<td>$13.36</td>
<td>$681.36</td>
<td>$790.00</td>
<td>$15.80</td>
</tr>
<tr>
<td>Retiree + Spouse</td>
<td>$1,466.00</td>
<td>$29.32</td>
<td>$1,495.32</td>
<td>$1,736.00</td>
<td>$34.72</td>
</tr>
<tr>
<td>Retiree + Children</td>
<td>$1,402.00</td>
<td>$28.04</td>
<td>$1,430.04</td>
<td>$1,658.00</td>
<td>$33.16</td>
</tr>
<tr>
<td>Family</td>
<td>$1,664.00</td>
<td>$33.28</td>
<td>$1,697.28</td>
<td>$1,974.00</td>
<td>$39.48</td>
</tr>
</tbody>
</table>

Retirees are responsible for the total premium cost of the plan as set by the insurance carrier plus a 2% Authority administrative fee. Such payment must be made by reimbursement of the Authority, pursuant to the payment procedures set forth in Attachment A (p.40-41) - such procedures may be amended periodically. Except as otherwise required by federal or state law, failure to make payments as directed will result in termination from the plan.
HEALTH SAVINGS ACCOUNT (HSA)

Retirees enrolling in the high deductible health plan option (HDHP5) are eligible for an HSA. With an HSA, you can put money aside to help offset your annual deductible and pay for qualified health care expenses.

START IT

Plans with a high deductible typically cost less than other plans so the money you save on premiums can be put into your HSA. With an HSA, you have more flexibility and control over your health care dollars. You can visit HealthCare.gov for ideas on how to set up an HSA.

BUILD IT

All of the money in your HSA is yours even if you change plans or drop your retiree coverage.

In 2024, the total of your contributions can be up to $4,150 for individual coverage and $8,300 for family coverage. If you are age 55 or older, you can contribute an additional $1,000 per year.

USE IT

You can withdraw your money tax-free at any time, as long as you use it for qualified expenses (a list can be found by visiting www.irs.gov and viewing Publication 502). When you turn age 65, your HSA dollars can be spent, without penalty, on any expense (taxes apply).

You can also save this money and hold onto it for future eligible health care expenses.

GROW IT

Unused money in your HSA will roll over, earn interest and grow tax-free over time.

You decide how to use the HSA money, including whether to save it or spend it for eligible expenses. When your balance is large enough, you can invest it – tax-free.

Eligibility Details

In order to fund an HSA you cannot:
- Be enrolled in a non-HSA-eligible medical plan (e.g., your spouse’s HMO plan).
- Be claimed as a dependent on someone else’s tax return.
- Be enrolled in Medicare, TRICARE, or TRICARE for Life.
- Have received Veterans Administration benefits in the previous three months, unless you received treatment for a condition that was/is related to your service.

For more information on health savings accounts, visit www.IRS.gov and view Publication 969.
The teams at the centers are licensed to diagnose, treat, and prescribe for a wide variety of common illnesses and injuries. In addition to sick care, you have access to a full range of health assessment and coaching services all from a location that is convenient for you and provide a direct savings in your out-of-pocket expenses. Make an appointment at my.marathon-health.com to get:

- **Access when you need it**: appointments usually available within two days or often same day.
- **Save Money**: no co-pays or bills for services provided at the health center for those on the EPO Select or PP04 medical plans. (There is a $45 cost for sick visits only for those on the HDHP5.)
- **Virtual & in-person appointments**: meet with a provider from your desk, on the go, or face to face, whichever is your preference. For those on the HDHP5, the $45 sick visit cost is waived for virtual visits.
- **One-stop shopping**: labs drawn- onsite and many common medications can be prescribed and dispensed.
- **Complete help with your health**: Licensed clinicians are connected to community providers and immunization records, and have time to address all your health related questions.

**Your Path to Better Health**

Get the right level of care at the right time.

Start

Are you sick, injured, experiencing discomfort, or having mental health concerns? **Yes**

Is this an emergency? **Yes**

For medical emergencies, call 911 or go to the emergency room:
- Severe injuries or pain
- Uncontrolled bleeding
- Chest pain
- Shortness of breath
- Mental health crisis

No

Do you have a personal goal for your health and wellness? **Yes**

Explore the Marathon Health Portal for your health record, wellness score, and more information on many health topics. Did you find something that interests you? **Yes**

We’ll be here when you need us!

No

Explore the Marathon Health Portal for your health record, wellness score, and more information on many health topics. Did you find something that interests you? **Yes**

We’ll be here when you need us!

No

Schedule an appointment at my.marathon-health.com for in-person and virtual CEBT Health & Wellness Center services:
- Acute/sick care
- Coaching to meet health goals
- Annual physicals
- School/sports physicals
- COVID-19 screening and testing
- Minor injuries
- Common medications prescribed and dispensed
- Blood draws/lab tests

Log on to kp.org to explore your virtual care options.

Can you wait until the health center is open? **Yes**

Can you quickly get to your primary care provider? **Yes**

Go to urgent care when the health center is closed.

No

Can you wait until the health center is open? **No**

Log on to kp.org to explore your virtual care options.

Can you quickly get to your primary care provider? **No**

Go to urgent care when the health center is closed.

No

Do you need additional support for your mental wellbeing? **Yes**

Is the health center open? **Yes**

Can you wait until the health center is open? **Yes**

Can you quickly get to your primary care provider? **Yes**

Go to urgent care when the health center is closed.

No

Do you need additional support for your mental wellbeing? **No**

Is the health center open? **Yes**

Can you wait until the health center is open? **Yes**

Can you quickly get to your primary care provider? **Yes**

Go to urgent care when the health center is closed.

No

Is the health center open? **Yes**

Can you wait until the health center is open? **Yes**

Can you quickly get to your primary care provider? **Yes**

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No

Go to urgent care when the health center is closed.

---

**CEBT Health & Wellness Center Services**

- Health assessments
- Blood draws and lab tests
- Annual and student physicals, if applicable
- Illnesses and minor injuries

**Average Cost $0**

**Teladoc can treat (by phone):**
- Cold and flu symptoms
- Respiratory infections
- Ear and eye infections
- Urinary tract infections
- Allergies
- And more!

**Average Cost $0 (S49 HDHP)**

**Triad EAP:**
- Emotional well-being
- Work and career stress
- Death of a loved one
- Child care and parenting dilemmas
- Financial issues

**Average Cost $0**

**Urgent care centers handle these types of visits (primarily injuries):**
- Lacerations
- Minor burns
- Sprains
- X-Ray

**Average Cost $160+**

**Emergency rooms handle these types of visits:**
- Severe injuries or pain
- Uncontrolled bleeding
- Chest pain
- Shortness of breath
- Mental health crisis

**Average Cost $1000+**
SurgeryPlus is a supplemental benefit for non-emergency surgeries which provides high-quality care, concierge-level member service and lower costs. CEBT wants members to get the best care possible and will limit or waive member's out-of-pocket costs if you use SurgeryPlus. This benefit is available to those enrolled in the CEBT EPO Select, PPO4, or HDHP5 medical plans. Click here to learn more.

**STEP 1**
If you think you need surgery, call SurgeryPlus at 855-200-6675

**STEP 2**
A Care Advocate will listen to your needs and begin the process of coordinating everything for your SurgeryPlus experience

**STEP 3**
With an understanding of your care needs and preferences, the SurgeryPlus team will hand-select three surgeons for you to evaluate and choose from

**STEP 4**
Your dedicated team of Care Advocates will provide personalized support and manage needs related to your care such as the coordination of logistics and booking of travel (if required)

**STEP 5**
Your procedure with a Surgeon of Excellence at a Center of Excellence

**STEP 6**
As you recover, we will ensure all of your needs have been met following your SurgeryPlus procedure

Visit your member portal at cebt.surgeryplus.com (access code: surgeryplus) or call 855-200-6675 to learn more
ALL-INCLUSIVE SUPPORT

- Personalized case management
- Travel costs (if necessary)
- All provider and hospital charges covered (including anesthesia)
- Doctor appointments related to your procedure

<table>
<thead>
<tr>
<th>UMR Coverage</th>
<th>EPO Plan 3-5</th>
<th>PPO Plan 2-8</th>
<th>HDHP 2800, HDHP 3500 &amp; HDHP 2-5</th>
</tr>
</thead>
<tbody>
<tr>
<td>S+ Deductible</td>
<td>n/a</td>
<td>$0</td>
<td>$1,600 (IRS Min)</td>
</tr>
<tr>
<td>S+ Copay</td>
<td>$0</td>
<td>$0</td>
<td>n/a</td>
</tr>
<tr>
<td>S+ Coinsurance</td>
<td>n/a</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>Your cost will be waived. You owe $0 for your SurgeryPlus procedure.</strong></td>
<td><strong>Your cost will be waived. You owe $0 for your SurgeryPlus procedure.</strong></td>
<td>SurgeryPlus will waive your coinsurance and collect a reduced deductible at the end of the year, or once all claims have been received.</td>
</tr>
</tbody>
</table>

Top-Quality Providers

SurgeryPlus has a nationwide network of over 400 hospitals and 3,000 surgeons to ensure you receive the right care, from the right provider in the right place. Our network is built with provider quality and surgical outcomes as the top priority. With an understanding of your care needs and preferences, the SurgeryPlus provider team will hand-select three surgeons for you to evaluate and choose from.

Our standards of excellence include:

- Board Certification
- Specialty Training Requirement
- Procedure Volume Requirements
- State Sanctions Check
- Medical Malpractice Claims Review
- Background Review
- CMS Quality Requirements (Hospital Only)
- Monthly Network Monitoring

Visit your member portal at cebt.surgeryplus.com (access code: surgeryplus) or call 855-200-6675 to learn more
Commonly Covered Procedures

SurgeryPlus is an important part of your benefits plan, providing you with access to top-quality, affordable care for more than 1,500 surgical procedures.

<table>
<thead>
<tr>
<th><strong>Joint Replacement</strong></th>
<th><strong>Spine</strong></th>
<th><strong>Orthopedic</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Ankle</td>
<td>Artificial Disk Replacement</td>
<td>Arthroscopy (Knee/Shoulder)</td>
</tr>
<tr>
<td>Elbow</td>
<td>Laminotomy</td>
<td>Bunionectomy</td>
</tr>
<tr>
<td>Hip</td>
<td>Cervical Disk Fusion</td>
<td>Carpal Tunnel Release</td>
</tr>
<tr>
<td>Wrist</td>
<td>Laminectomy</td>
<td>Ligament Repair</td>
</tr>
<tr>
<td>Knee</td>
<td>Lumbar Interbody Fusion</td>
<td>Rotator Cuff Repair</td>
</tr>
<tr>
<td>Shoulder</td>
<td>360 Spinal Fusion</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Ear, Nose &amp; Throat</strong></th>
<th><strong>Cardiac</strong></th>
<th><strong>Sports Medicine</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Ear Tube Insertion</td>
<td>Cardiac Ablation</td>
<td>Cervical Epidural</td>
</tr>
<tr>
<td>Ear Infection</td>
<td>Defibrillator Implant</td>
<td>Lumbar Epidural Steroid</td>
</tr>
<tr>
<td>Septoplasty</td>
<td>Pacemaker Implant</td>
<td>Stellate Ganglion Block</td>
</tr>
<tr>
<td>Sinuplasty</td>
<td>Pacemaker Replacement</td>
<td>Epidural Blood Patch</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Gynecology (GYN)</strong></th>
<th><strong>General Surgery</strong></th>
<th><strong>Gastroenterology (GI)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Bladder Repair</td>
<td>Hernia</td>
<td>Colonoscopy</td>
</tr>
<tr>
<td>Hysteroscopy</td>
<td>Hernia Repair</td>
<td>Upper GI Endoscopy</td>
</tr>
<tr>
<td>Hysterectomy</td>
<td>Thyroid</td>
<td></td>
</tr>
<tr>
<td>Myomectomy</td>
<td>Thyroidectomy</td>
<td></td>
</tr>
<tr>
<td>Ovary Removal</td>
<td>Gallbladder</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Gallbladder removal</td>
<td></td>
</tr>
</tbody>
</table>

CEBT cares about your health, well-being and the quality of care you receive, which is why they’ve partnered with SurgeryPlus to help manage your needs and costs associated with over 1,500 procedures. SurgeryPlus has a nationwide network of over 400 hospitals and 3,000 surgeons to ensure you receive the right care, from the right provider in the right place. The network is built with provider quality and surgical outcomes as the top priority.

Visit your member portal at cebt.surgeryplus.com (access code: surgeryplus) or call 855-200-6675 to learn more
Teladoc provides 24/7/365 access to U.S. board certified doctors through the convenience of phone or video consults for members on the **EPO Select, PPO4, & HDHP5**. It’s an affordable alternative to costly urgent care and ER visits when you need care fast. CEBT pays for the full cost of the consult so there is **NO COPAY** for members on the **EPO Select, PPO4, & HDHP5**. Click **here** to learn more.

Skip the trip to the ER. Talk to a doctor by phone or video.

When it’s not an emergency, you’ve got Teladoc. Our doctors are here for you 24/7, by phone or video.
HEALTHCARE BLUEBOOK

Healthcare Bluebook is a cost transparency tool that members can use to shop for healthcare and get rewarded! If a member uses the service and visits a green or fair price provider, they could receive a reward in the form of a debit card varying from $25-$1,500. Click here to learn more.

You’re probably overpaying for care and don’t even know it.

Prices for the same procedure can vary up to 500% depending on where you go. It’s true!

With Healthcare Bluebook you can see price information on hundreds of procedures in your area with a simple search. Plus, you can earn rewards for using Fair Price™ (green) facilities. Get paid to save... It’s easy!

Check It Out:
healthcarebluebook.com/cc/CEBT
800-341-0504

Same procedure, different facilities. The choice is clear!
Take a minute to walk through these simple instructions, so that you have quick access to Healthcare Bluebook on all your devices. Anytime, anywhere!

1. IT PAYS TO BE PREPARED... GEAR UP! BE EMPOWERED!

On your PC, laptop and tablet:
Login to Healthcare Bluebook and bookmark the search page for quick access.

healthcarebluebook.com/cc/CEBT

On your mobile phone:
Download the app and login so you’ll have Bluebook with you anytime you need to schedule a procedure.

Mobile Code: CEBT

2. USE HEALTHCARE BLUEBOOK AND KNOW WHERE TO GO

Search for your procedure in Healthcare Bluebook, use a Fair Price™ (green) facility, save big bucks on care, and get a reward.

Knee MRI

Fair Price $593
$435 $593 $4,780+

GO HERE
Reasonable Rates Imaging Center (~2 miles)
XTRA Imaging (~3 miles)
Too Much Medical Center (~1 mile)

NOT HERE

BIG SAVINGS + $1500

FOR EXAMPLE PURPOSES
NEW MENTAL HEALTH BENEFIT EFFECTIVE 1/1/2024

We recognize that many things can impact how we show up day-to-day—including our emotions, careers, relationships, health, and finances. ModernHealth makes it simple for you to get support in the areas that matter most to you.

Once you register for Modern Health, you will receive some guidance below that can help you determine which level of care may be best for your unique needs:

1. Let us know what you’d like help with.
2. Let us know how you’re doing.
3. Check out ways you can use Modern Health: Try a Circle, meditation, or set up your first one-on-one session

What Modern Health offers

Once you answer a few questions about your well-being and your preferences for types of care, Modern Health will develop a personalized care plan that recommends a combination of one-on-one, group, and self-serve digital resources that can help you in your focus areas.
## Modern Health

Your CEBT Benefits Through Modern Health:

<table>
<thead>
<tr>
<th>Care options</th>
<th>What is this?</th>
<th>How can this help?</th>
<th>What's included?</th>
<th>How to access:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guided Meditations</td>
<td>Guided, silent, or music-based meditations</td>
<td>Practice mindfulness and find calm, in just 5 minutes per day, on your own schedule</td>
<td>Unlimited access</td>
<td>Access through the Modern Health web or mobile app <a href="#">here</a></td>
</tr>
<tr>
<td>Digital Programs</td>
<td>Topical wellness programs and exercises</td>
<td>Build mental health into your routine, in just 5 minutes per day, on your own schedule</td>
<td>Unlimited access</td>
<td>Access through the Modern Health web or mobile app <a href="#">here</a></td>
</tr>
<tr>
<td>Circles</td>
<td>Live, topic-based community sessions led by therapists and coaches</td>
<td>Learn, share, connect, and heal with others on topics that impact our well-being</td>
<td>Unlimited access</td>
<td>Access through the Modern Health web or mobile app <a href="#">here</a></td>
</tr>
<tr>
<td>Coaching</td>
<td>1-1 video sessions with certified coaches who help you gain awareness and move toward goals</td>
<td>Learn evidence-based techniques from coaches specializing in mental health, parenting, work, relationships, financial well-being, and more.</td>
<td>8 sessions per year</td>
<td>Access through the Modern Health web or mobile app <a href="#">here</a></td>
</tr>
<tr>
<td>Therapy</td>
<td>1-1 video sessions with licensed therapists</td>
<td>Receive treatment for concerns that may be highly impacting your day-to-day mental health</td>
<td>8 sessions per year</td>
<td>Access through the Modern Health web or mobile app <a href="#">here</a></td>
</tr>
</tbody>
</table>

Modern Health is your mental wellness benefit.

Coming Soon! Scan the QR code or visit [my.modernhealth.com](http://my.modernhealth.com). Questions? Reach out to help@modernhealth.com.
LFRA cares about your total well-being. This is why as a retiree, you have access to Dr. Teresa Richards and the Peer Support Team indefinitely.

### Staff Psychologist

Dr. Teresa Richards is a Licensed Psychologist that has worked with Loveland firefighters, police officers, and civilian staff since 2014. She provides free and confidential psychological services to all LFRA employees and their immediate family members, including individual and couples’ therapy, for work-related and personal concerns. Dr. Richards is also the Clinical Supervisor for LFRA’s Peer Support Team and provides monthly training for the team.

**Contact Dr. Richards**  
**Office:** (970) 962-2040  
**Email:** teresa.richards@LFRA.org  
**Cell (for urgent needs):** (970) 420-2793

### Peer Support Team (PST)

Traditionally, emergency services personnel have turned to each other for support. Peer counseling is based upon the philosophy that often the best person to help is another person in the same career. Acting under the guidance and oversight of the Staff Psychologist, members of the Peer Support Team are specifically trained in peer support and are available to all employees of the Authority and their immediate families. Issues discussed during peer support, on-scene support, and other PST interactions are considered confidential within the limits of C.R.S. 13-90-107(m).

**Contact Peer Support**  
For a list of Peer Support Team members and contact information, [click here](#)
**Digital Disease Management Program**

Omada is a virtual care program that combines data-powered human coaching, connected devices, peer support and tailored curriculum to help members achieve their health goals and make sustainable lifestyle changes. The digital care solution offers four programs that focus on pre-diabetes (prevention), diabetes, hypertension, & musculoskeletal issues. Click [here](#) to learn more.

NEW: Omada® now supports weight loss, joint & muscle pain, diabetes, and high blood pressure.

Create lasting change with Omada.

**All at no cost to you.**

**What you’ll get with Omada:**

- Dedicated health coach & care team
- Interactive weekly lessons
- Smart devices, delivered to your door
- Healthier lifestyle in 10 minutes a day | anywhere, anytime
- Long term results through habit & behavior change

**Do what works for you**

Find healthy habits and routines that work for you.

**24/7 access to support**

From weekly lessons to online community, get all the tools you need to face any challenge head-on.

**You decide what ‘healthy’ means**

Try new things you actually enjoy, rather than avoiding foods you “can’t eat” or things you “shouldn’t do.”

**The best part?**

If you or your family member (18+ for prevention, diabetes, hypertension programs, 13+ for joint and muscle health) are on a CEBT PPO or EPO medical plan and are eligible for any of the Omada programs offered by CEBT, your membership is covered. Members on HDHP plans may have a small fee for the Omada Joint and Muscle Health program.

It only takes a few minutes to get started:

[omadahealth.com/cebt](http://omadahealth.com/cebt)
Shift your mindset, change your health

Remove the barriers between you and recovery with Omada® for Joint & Muscle Health.

What you’ll get:
✓ A dedicated licensed Physical Therapist
✓ Treatment plan from head to toe
✓ Unlimited 1:1 chats and video visits with your PT
✓ Free exercise kit with all the tools you need

Do what works for you
Find healthy habits and routines that work for you.

24/7 access to support
From weekly lessons to online community, get all the tools you need to face any challenge head-on.

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Try new things you actually enjoy, rather than avoiding foods you “can’t eat” or things you “shouldn’t do.”

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It only takes a few minutes to get started:
omadahealth.com/cebt

*The program features described are specific to the complete version of Omada for Joint & Muscle Health, which includes a physical therapist. Members not experiencing a relevant injury or musculoskeletal condition may instead receive a preventive version of Omada for Joint & Muscle Health, which includes different features and does not include a physical therapist.
UMR CANCER RESOURCE SERVICES (CRS)

A program designed for personal support following a cancer diagnosis. Cancer Resource Services (CRS) will provide guidance, direction, and support through tenured oncology nurses as well as access to quality Cancer Centers of Excellence (COE).

**Personal support following a complex cancer diagnosis**

Effective treatment of advanced cancers can be complicated, involving multiple health care providers and procedures over an extended period of time.

Cancer Resource Services (CRS), provided through your benefits plan, can help coordinate all aspects of your care, so you can focus on your health and achieve the best outcome possible.

Participants in this program are assigned a personal case manager who will treat you as a person, not a condition. Our case managers are registered nurses with experience in cancer care and will serve as your advocate through the conclusion of your treatment.

**This includes:**
- Taking time to guide you through the complexities of cancer care and your treatment options
- Helping you manage your symptoms and common side effects from chemotherapy and other medications
- Working directly with your benefits plan to determine whether certain procedures or clinical trials will be covered
- Providing assistance in accessing care through an Optum Cancer Centers of Excellence (COE) facility
- Making sure you and your family have the support network you need on your road to recovery

**Connect with UMR CARE**

If you plan to seek services from Roswell in New York or Huntsman in Utah, you must enroll with UMR CARE. If you are not accessing one of these facilities, we still encourage you to contact the UMR CARE team to help connect you with the appropriate care for your situation.

Please call the number on the back of your health plan ID card to reach UMR CARE.
Get the support you need when considering having a baby, or you are already expecting. UMR Maternity CARE can explain how to reduce your risk of complications and prepare you to have a successful, full-term pregnancy and a healthy baby.

**How we can help**

Healthier women are more likely to have healthy babies. If you’re thinking about starting a family, our experienced OB/GYN nurses will help you understand your personal health risks and empower you to take action before you become pregnant. When the time arrives, our registered nurses will support you with timely prenatal education and follow-up calls, and will refer you to case management if a serious condition arises. Your CARE nurse will call you each trimester during your pregnancy and once after your baby is born.

If you are pregnant and are identified as high-risk, a CARE nurse will monitor your condition and work to reduce your claims costs throughout your pregnancy and the post-delivery period.

You can self-enroll in Maternity CARE or pre-pregnancy coaching, or you’ll be contacted and invited to participate if you’re identified as pregnant through a clinical health risk assessment, utilization review or other program referrals.

*To be eligible for the free incentive gift you must enroll during your first or second trimester and continue to actively participate in the program each trimester of your pregnancy.*
Once enrolled, you’ll receive …

One-on-one phone calls with a nurse who:

- Provides comprehensive pre-pregnancy and prenatal assessments
- Shares educational information before you become pregnant and throughout your pregnancy
- Encourages you to call with any questions or concerns and continues to reach out each trimester and again after your delivery to see how you and your baby are doing
- Sends a courtesy letter informing your physician that you’re in the program

Guidance for your support person:
You may also choose to identify a support person who can receive an education call and electronic educational packet. The packet includes information to help them support you through your pregnancy, labor and delivery, and postpartum.

No-cost educational materials in the mail:
You can choose from a selection of high-quality books and other materials containing helpful information about pregnancy, pre-term labor, childbirth, breast-feeding and infant care.

CARE ON THE GO:
The CARE app, powered by Vivify Health, allows us to meet members where they are by connecting them to CARE nurses through their mobile device. Our nurses can view individual health metrics from self-reported data or synchronized monitoring devices and are able to virtually connect with members by text, email or face-to-face via streaming video. It’s free and confidential.

No cost:
Maternity CARE is a valuable benefit provided by your employer at no additional cost to you.

Confidential:
UMR takes confidentiality very seriously. It’s important to know that we won’t share any identifiable, personal health information with your employer. Your employer receives group information only. UMR CARE programs operate in compliance with all federal and state privacy laws.

GET STARTED

Your first step is to enroll in the Maternity CARE program.

Call 1-888-438-8105 OR Scan the QR code to complete the enrollment form online.
Post-Employement Benefits Concierge

Via Benefits offers a post-employment benefit concierge service to assist former employees that have terminated (or are planning to terminate) from CEBT coverage. Plans offered include Pre-65 plans from the individual marketplace as well as Post-65 Medicare Advantage plans and Medicare Supplemental plans. Former employees will now have more options and flexibility to choose coverage that is right for them, secure long-term stability, and unlock potential for cost savings. This service is at no cost to you. Click here to learn more.

Go online to find plans:
Pre-65: marketplace.viabenefits.com/ColoradoPublicEmployers
Post-65: my.viabenefits.com/ColoradoPublicEmployers

Call, and ask for Via Benefits
833-414-1452 (TTY:711)
Monday through Friday, 6:00 a.m. until 7:00 p.m. Mountain time
To learn more about your benefits, use the contact information below.

<table>
<thead>
<tr>
<th>Medical, Dental, Vision - CEBT</th>
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<tbody>
<tr>
<td><strong>Member Services</strong></td>
<td>303-773-1373 or 1-800-332-1168</td>
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<tr>
<td><strong>Website</strong></td>
<td><a href="http://www.cebt.org">www.cebt.org</a></td>
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<th>CVS Caremark</th>
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<tr>
<td><strong>Mail Order</strong></td>
<td>866-885-4944</td>
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<tr>
<td><strong>Website</strong></td>
<td><a href="http://www.caremark.com">www.caremark.com</a></td>
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<tr>
<th>Teladoc</th>
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<tr>
<td><strong>Member Services</strong></td>
<td>1-800-Teladoc (835-2362)</td>
</tr>
<tr>
<td><strong>Website</strong></td>
<td><a href="https://cebt.org/partners-providers/teladoc">https://cebt.org/partners-providers/teladoc</a></td>
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<tr>
<th>Healthcare Bluebook</th>
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<tr>
<td><strong>Member Services</strong></td>
<td>1-800-341-0504</td>
</tr>
<tr>
<td><strong>Access Code</strong></td>
<td>CEBT</td>
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<tr>
<td><strong>Website</strong></td>
<td><a href="https://cebt.org/partners-providers/healthcare-bluebook">https://cebt.org/partners-providers/healthcare-bluebook</a></td>
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<th>SurgeryPlus</th>
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<tr>
<td><strong>Member Services</strong></td>
<td>1-855-200-6675</td>
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<tr>
<td><strong>Website</strong></td>
<td><a href="https://cebt.org/partners-providers/surgeryplus">https://cebt.org/partners-providers/surgeryplus</a></td>
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<th>Omada Health - Digital Disease Management Program</th>
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<tr>
<td><strong>Member Services</strong></td>
<td>888-409-8687</td>
</tr>
<tr>
<td><strong>Website</strong></td>
<td><a href="https://cebt.org/partners-providers/omada">https://cebt.org/partners-providers/omada</a></td>
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<tr>
<th>UMR Cancer Resource Services Program</th>
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<tr>
<td><strong>Member Services</strong></td>
<td>866-494-4502</td>
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<tr>
<th>CEBT Health and Wellness Centers</th>
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<tbody>
<tr>
<td><strong>Greeley Address</strong></td>
<td>4675 W. 20th Street Road, Unit B Greeley, CO 80634</td>
</tr>
<tr>
<td><strong>Greeley Phone#</strong></td>
<td>970-373-4625</td>
</tr>
<tr>
<td><strong>Loveland Address</strong></td>
<td>2889 N. Garfield Ave, Loveland, CO 80538</td>
</tr>
<tr>
<td><strong>Loveland Phone#</strong></td>
<td>970-744-2866</td>
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<tr>
<th>Via Benefits</th>
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<tr>
<td><strong>Pre-65 Website</strong></td>
<td>marketplace.viabenefits.com/ColoradoPublicEmployers</td>
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<tr>
<td><strong>Post-65 Website</strong></td>
<td>my.viabenefits.com/ColoradoPublicEmployers</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>833-414-1452</td>
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## CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Peer Support Team</th>
<th>Members and Contact Information</th>
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<tbody>
<tr>
<td>Peer Support Team</td>
<td></td>
</tr>
<tr>
<td>Dr. Teresa Richards</td>
<td>970-962-2040 (o); 970-420-2793 (c)</td>
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<tr>
<th>LFRA Human Resources</th>
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<tr>
<td>Email</td>
<td><a href="mailto:LFRAHumanResources@lfra.org">LFRAHumanResources@lfra.org</a></td>
</tr>
<tr>
<td>Amy Meyer, HR Coordinator</td>
<td>970-962-2870</td>
</tr>
<tr>
<td>Emily Rummell, HR Assistant</td>
<td>970-962-3131</td>
</tr>
<tr>
<td>Andrea Wright, HR Manager</td>
<td>970-962-2825</td>
</tr>
</tbody>
</table>
As part of federal requirements, employers and health plan sponsors are required to supply benefit eligible members with communications containing information of their rights, opportunities, and obligations in regard to their health benefit plan. The following notices are available on the CEBT Website and meet the Plan requirements for these regulatory notices. Each notice listed has a direct link to the document on the website for easy accessibility.

**BENEFIT BOOKLETS**

[https://cebt.org/resources/benefit-booklets](https://cebt.org/resources/benefit-booklets)

- SPD – Summary Plan Description is the full written plan document for each separate plan.
- SBC – Summary of Benefits and Coverage is a summary outlining the primary benefits of each separate plan as required by the Affordable Care Act.

**HIPAA NOTICE OF PRIVACY POLICY**

- This notice describes CEBT's policies and practices with respect to disclosing Protected Health Information (“PHI”).

**COBRA GENERAL RIGHTS NOTICE**

- This notice provides newly covered individuals with their rights to COBRA continuation coverage if/when their coverage should terminate.

**ANNUAL & OTHER REGULATORY NOTICES**

- The Annual Notice is a booklet of compiled notices which are to be distributed annually to meet the employer and Plan Sponsor federal notice requirements. The notices included in this booklet are:
  - Patient Protection Disclosure
  - Women’s Health and Cancer Rights Act
  - The Newborns’ and Mothers’ Health Protection Act
  - Genetic Information Nondiscrimination (GINA) Act
  - Notice of Adverse Benefit Determination
  - Notice of Final Internal Adverse Benefit Determination
  - Notice of External Review Decision
  - HIPAA Special Enrollment Notice
  - Premium Assistance Under Medicaid and Children’s Health Insurance Program (CHIP)
  - COBRA Continuation of Coverage Rights
  - HIPAA Notice of Privacy Practices
  - Medicare Part D Notice of Creditable Coverage
  - Marketplace Coverage Options
- Other Regulatory Notices include:
  - Section 1557-Nondiscrimination Notice
  - CEBT 2022 No Surprise Billing Notice
  - Medicaid and the Children's Health Insurance Program (CHIP) Notice
ATTACHMENT A

RETIREE MEDICAL INSURANCE PROGRAM

Election and Payment Procedures

Effective June 27, 2018

Retired employees of the Loveland Fire Rescue Authority ("Authority") are eligible to elect coverage in the Authority's medical insurance plan pursuant to Authority Resolution R-90 Establishing a Retiree Medical Insurance Program, subject to the election and payment procedures set forth below.

1. **Election and Initial Payment**

Coverage must be elected within 30 days following the loss of CEBT coverage as an LFRA employee. When coverage is elected, the retiree has 45 days from the date of the election to pay the initial premiums, plus a 2% Authority administrative fee. Once the initial premium payment is received, the Authority will notify the insurance carrier to instate coverage back to the initial effective date. If the initial payment for coverage is not made in full within 45 days after the date of election, or a payment is submitted but is returned or denied for insufficient funds or other reason, or cannot be processed before the expiration of the grace period, coverage will be cancelled and the retiree will no longer be eligible to participate in the plan.

2. **Subsequent Monthly Payments**

The current premium amounts are shown on the Retiree Health Insurance Premium Rates document available from the Authority's Human Resources office. Premium amounts may change in the future. Any participating retiree will be notified of any premium changes. Monthly payments, including premiums and the 2% Authority administrative fee, are due to the Authority at the address identified in section 4 on the first day of each month for that month's coverage.

Reminder statements may be provided as a convenience. It is the retiree's responsibility to remit the correct monthly amount due on a timely basis, even if the reminder statement has not been received.

3. **Grace Periods for Monthly Payments**

Although monthly payments are due on the first day of each month of coverage, the retiree will be given a grace period of 30 days after the first day of the month to make each monthly payment. If the payment is hand-delivered or postmarked more than 30 days after the due date, coverage will be cancelled and payment will be refused or refunded. Coverage will be provided for each month as long as payment for that month is made before the end of the grace period for that payment. If a monthly payment is not made before the end of the grace period for the month in which it is due, coverage will be cancelled and the retiree will no longer be eligible to participate in the plan.

4. **Remittance Address**

Initial and subsequent monthly payments must be mailed or hand-delivered to:
Loveland Fire Rescue Authority
410 E. Fifth Street
Loveland, CO 80537

If mailed, payment is considered to have been made on the date it is postmarked. Retirees are advised to hand-deliver any payment if it is uncertain whether the payment will be postmarked by the date due. If hand-delivered, payment is considered to have been made when it is received by the Authority office at the address above.

Weekends and Holidays

If the due date falls on a weekend or Authority-recognized holiday, payment will be accepted the following business day.

Insufficient Funds

Payments will not be considered to have been made by mailing or hand-delivery if the retiree's payment is returned or denied due to insufficient funds or otherwise.
This benefit summary provides selected highlights of the Loveland Fire Rescue Authority benefits program. It is not a legal document and shall not be construed as a guarantee of benefits nor of continued employment at the Company. All benefit plans are governed by master policies, contracts and plan documents. Any discrepancies between any information provided through this summary and the actual terms of the policies, contracts and plan documents are governed by the terms of these policies, contracts and plan documents. Loveland Fire Rescue Authority reserves the right to amend, suspend or terminate any benefit plan, in whole or in part, at any time. The Plan Administrator has the authority to make these changes.